

CITY COUNCIL

DAVID D. WHITAKER Director (313) 224-4946

DIVISION OF RESEARCH & ANALYSIS Coleman A. Young Municipal Center 2 Woodward Avenue, Suite 216 Detroit, Michigan 48226 (313) 224-4946 FAX: (313) 224-0368 PEGGY ROBINSON Deputy Director (313) 224-4946

TO:

The Honorable City Council

FROM:

David Whitaker, Director

City Council Research and Analysis Division

DATE:

October 3, 2007

RE: RESPONSE TO FREEDOM OF INFORMATION REQUEST REGARDING COMPLAINTS FILED AGAINST MARATHON PETROLEUM COM. LLC IN REFERENCE TO THE DETROIT-BASED OIL REFINERY

Pursuant to the request by Detroit City Council Member Kwame Kenyatta, the City Council Research and Analysis Division (RAD) sent a request to the State of Michigan Department of Environmental Quality (DEQ) to obtain information about the number and nature of complaints involving the Detroit-based oil refinery, filed against the Marathon Petroleum Company, LLC, under the authority of the Michigan Freedom of Information Act. (See attached request.) The DEQ timely responded. The complaints are briefly listed below for reference. More details are in the attached documents.

1. August 21, 2001, US EPA Consent Judgment

4 Letters of Violation:

- 2. March 17, 2004, Letter of Violation Odors regarding the emission of air contaminant
- 3. March 17, 2004, Letter of Violation Sulfur Recovery Units Incinerator Stack, Excessive sulfur dioxide emissions from the stack.
- 4. June 7, 2004, **Letter of Violation** 9 complaints regarding odors (vapors) from crude oil tanks.
- 5. July 15, 2004, Letter of Violation Odors of an air contaminant

61 Complaints:

6. May 20, 2002 – 9-22-2007 - The Complaint Logs attached were mainly related to Odors

14 Investigations:

7. February 3, 2003 – October 3, 2005 - Activity reports included Complaint investigations, Scheduled Investigations and a Self-Initiated Investigation largely related to odors in the area, including smells like sulfur dioxide.



STATE OF MICHIGAN DEPARTMENT OF ENVIRONMENTAL QUALITY DETROIT



September 24, 2007

Mr. David Whitaker, Director Detroit City Council Division of Research & Analysis Coleman A. Young Municipal Center 2 Woodward Avenue, Suite 216 Detroit, Michigan 48226

Dear Mr. Whitaker:

SUBJECT: Request for Disclosure of Official Files

Your Freedom of Information Act request dated September 10, 2007, has been received.

Enclosed are the following requested records: The number, nature and resolution, or lack thereof, of complaints filed against Marathon petroleum Co., LLC, in reference to its Detroit-based refinery within the last five years, along with copies of all relevant documents to this request.

You will be invoiced directly from Lansing for costs associated with this request. If you have any questions pertaining to this request, please contact me.

Sincerely.

Jan/SaintAmour, FOIA Liaison
Air Quality Division—SEMI District

313-456-4691

Enclosures



STATE OF MICHIGAN DEPARTMENT OF ENVIRONMENTAL QUALITY DETROIT



March 17, 2004

CERTIFIED MAIL

Mr. James M. Nelson Marathon Ashland Petroleum, LLC 1300 South Fort Street Detroit, Michigan 48217



SRN: A9831, Wayne County

Dear Mr. Nelson:

LETTER OF VIOLATION

The Department of Environmental Quality (DEQ), Air Quality Division (AQD), is responsible for implementing and enforcing the programs developed under the Clean Air Act Amendments of 1990 and the Michigan Natural Resource and Environmental Protection Act of 1994, specifically, the Michigan Air Pollution Control Rules (Article II, Air Pollution Control, Part 55 of Act 451 of 1994). Marathon Ashland Petroleum, LLC located at 1300 South Fort Street in Detroit, Michigan is subject to the Michigan Air Pollution Control Rules. Marathon Ashland Petroleum, LLC is also subject to the provisions set forth in:

- 1. Renewable Operating Permit No. 199700013
- US EPA Consent Judgment, Civil No. 01-40119, lodged May 11, 2001 and entered August 21, 2001

The AQD received a complaint regarding odors at approximately 8:25 a.m. on March 12, 2004. As a result of this complaint, the AQD conducted a complaint investigation at approximately 9:30 a.m. and 2:20 pm on March 12, 2004. Based upon this complaint investigation, the AQD has determined that Marathon Ashland Petroleum, LLC is in violation of the following provisions:

Process Description	Rule/Permit Condition Violation	Comments
Source Wide Processes	R336.1901 Condition 1(b)	The source permitted the emission of an air contaminant that caused unreasonable interference With the comfortable enjoyment of life and property

Marathon Ashland Petroleum, LLC should immediately initiate actions necessary to correct the cited violation. Furthermore, it is required that Marathon Ashland Petroleum, LLC submit a Program for Compliance by April 5, 2004, twenty one (21) days from todays date. At a minimum, this report should explain the causes of the violation, remedial action taken, what steps are being taken to prevent a reoccurrence, and the duration of the violation, including whether the violation is ongoing. If the violation is not resolved by the date of your response, describe what equipment you will install, procedures you will implement, processes or process equipment you will shut down, or other actions you will take and by what dates these actions will take place.

Notwithstanding your response, the AQD may initiate further enforcement action to address the cited violation.

Thank you for your attention to resolving the violation cited above. If you have any questions regarding the cited violation or the actions necessary to bring Marathon Ashland Petroleum, LLC into compliance, please call me at the number listed below.

Sincerely,

Lee H. Varner
Senior Environmental Engineer
Air Quality Division
313-456-4684

LV:CAM

CC:

Mr. Gerald Avery, Field Operations Supervisor, DEQ

Mr. Thomas Hess, Enforcement Unit Supervisor, DEQ

Ms Teresa Seidel, Southeast Michigan District Supervisor, DEQ Ms Wilhemina McLemore, Assistant District Supervisor, DEQ



STATE OF MICHIGAN DEPARTMENT OF ENVIRONMENTAL QUALITY DETROIT



March 17, 2004

CERTIFIED MAIL

Mr. James M. Nelson Marathon Ashland Petroleum, LLC 1300 South Fort Street Detroit, Michigan 48217



SRN: A9831, Wayne County

Dear Mr. Nelson:

LETTER OF VIOLATION

The Department of Environmental Quality (DEQ), Air Quality Division (AQD), is responsible for implementing and enforcing the programs developed under the Clean Air Act Amendments of 1990 and the Michigan Natural Resource and Environmental Protection Act of 1994, specifically, the Michigan Air Pollution Control Rules (Article II, Air Pollution Control, Part 55 of Act 451 of 1994). Marathon Ashland Petroleum, LLC located at 1300 South Fort Street in Detroit, Michigan is subject to the Michigan Air Pollution Control Rules. Marathon Ashland Petroleum, LLC is also subject to the provisions set forth in:

- 1. Renewable Operating Permit No. 199700013
- US EPA Consent Judgment, Civil No. 01-40119, lodged May 11, 2001 and entered August 21, 2001

The AQD has completed its review of your Prompt Report made by Ms. Honor Bedore on March 5, 2004. Based upon the information included in the aforementioned report, the AQD has determined that Marathon Ashland Petroleum, LLC is in violation of the following provisions:

Process Description	Rule/Permit Condition Violation	Comments
Sulfur Recovery Units Incinerator Stack	ROP 199700013 Table E1.23, Section II B1, Condition 1 40 CFR 60, Subpart J, Section 60.103	Sulfur dioxide (SO ₂) emissions from the incinerator stack in excess of 500 ppmv for more than one hour

Marathon Ashland Petroleum, LLC should immediately initiate actions necessary to correct the cited violation. Furthermore, it is required that Marathon Ashland Petroleum, LLC submit a Program for Compliance by April 5, 2004, twenty one (21) days from todays date. At a minimum, this report should explain the causes of the violation, remedial action taken, what steps are being taken to prevent a reoccurrence, and the duration of the violation, including whether the violation is ongoing. If the violation is not resolved by the date of your response, describe what equipment you will install, procedures you will implement, processes or process equipment you will shut down, or other actions you will take and by what dates these actions will take place.

Notwithstanding your response, the AQD may initiate further enforcement action to address the cited violation.

Thank you for your attention to resolving the violation cited above. If you have any questions regarding the cited violation or the actions necessary to bring Marathon Ashland Petroleum, LLC into compliance, please call me at the number listed below.

Sincerely,

DUPLICATE

Lee H. Varner Senior Environmental Engineer Air Quality Division 313-456-4684

LV:CM

CC:

Mr. Gerald Avery, Field Operations Supervisor, DEQ

Mr. Thomas Hess, Enforcement Unit Supervisor, DEQ

Ms Teresa Seidel, Southeast Michigan District Supervisor, DEQ

Ms Wilhemina McLemore, Assistant District Supervisor, DEQ



STATE OF MICHIGAN DEPARTMENT OF ENVIRONMENTAL QUALITY DETROIT



June 7, 2004

CERTIFIED MAIL

Mr. James M. Nelson Marathon Ashland Petroleum, LLC 1300 South Fort Street Detroit, Michigan 48217



SRN: A9831, Wayne County

Dear Mr. Nelson:

LETTER OF VIOLATION

The Department of Environmental Quality (DEQ), Air Quality Division (AQD), is responsible for implementing and enforcing the programs developed under the Clean Air Act Amendments of 1990 and the Michigan Natural Resource and Environmental Protection Act of 1994, specifically, the Michigan Air Pollution Control Rules (Article II, Air Pollution Control, Part 55 of Act 451 of 1994). Marathon Ashland Petroleum, LLC (MAP) located at 1300 South Fort Street in Detroit, Michigan is subject to the Michigan Air Pollution Control Rules. Marathon Ashland Petroleum, LLC is also subject to the provisions set forth in:

- 1. Renewable Operating Permit No. 199700013
- 2. Permit to Install No. 262-02 (Refinery Expansion)
- US EPA Consent Judgment, Civil No. 01-40119, lodged May 11, 2001 and entered August 21, 2001

The AQD received nine (9) complaints regarding odors during the period May 20, 2004 and May 24, 2004. The complaints described very strong gas/petroleum-type odors emitting from the MAP refinery, primarily from the Melvindale, Michigan tank farm. As a result of complaint investigations conducted by AQD staff, the AQD has determined that Marathon Ashland Petroleum, LLC is in violation of the following provisions:

Process Description	Rule/Permit Condition Violation	Comments		
FGCRUDETANKS	R336.1901 Condition 1(b)	MAP permitted emissions of an air contaminant (vapors from crude oil tanks) that caused unreasonable interference with the comfortable enjoyment of life and property		

Marathon Ashland Petroleum, LLC should immediately initiate actions necessary to correct the cited violation. Furthermore, it is required that Marathon Ashland Petroleum, LLC submit a Program for Compliance by June 28, 2004, twenty one (21) days from todays date. Please note that the AQD is in receipt of your letter dated May 28, 2004. At a minimum, this report should explain the causes of the violation, remedial action taken, what steps are being taken to

prevent a reoccurrence, and the duration of the violation, including whether the violation is ongoing. If the violation is not resolved by the date of your response, describe what equipment you will install, procedures you will implement, processes or process equipment you will shut down, or other actions you will take and by what dates these actions will take place.

Notwithstanding your response, the AQD may initiate further enforcement action to address the cited violation.

Thank you for your attention to resolving the violation cited above. If you have any questions regarding the cited violation or the actions necessary to bring Marathon Ashland Petroleum, LLC into compliance, please call me at the number listed below.

Sincerely,

DUPLICATE

Lee H. Varner Senior Environmental Engineer Air Quality Division 313-456-4684

LV:CAM

CC;

Mr. Gerald Avery, Field Operations Supervisor, DEQ

Mr. Thomas Hess, Enforcement Unit Supervisor, DEQ

Ms Teresa Seidel, Southeast Michigan District Supervisor, DEQ Ms Wilhemina McLemore, Assistant District Supervisor, DEQ



STATE OF MICHIGAN DEPARTMENT OF ENVIRONMENTAL QUALITY DETROIT



July 15, 2004

CERTIFIED MAIL



Mr. James M. Nelson Marathon Ashland Petroleum, LLC 1300 South Fort Street Detroit, Michigan 48217

SRN: A9831, Wayne County

Dear Mr. Nelson:

LETTER OF VIOLATION

The Department of Environmental Quality (DEQ), Air Quality Division (AQD), is responsible for implementing and enforcing the programs developed under the Clean Air Act Amendments of 1990 and the Michigan Natural Resource and Environmental Protection Act of 1994, specifically, the Michigan Air Pollution Control Rules (Article II, Air Pollution Control, Part 55 of Act 451 of 1994). Marathon Ashland Petroleum, LLC located at 1300 South Fort Street in Detroit, Michigan is subject to the Michigan Air Pollution Control Rules. Marathon Ashland Petroleum, LLC is also subject to the provisions set forth in:

- 1. Renewable Operating Permit No. 199700013
- US EPA Consent Judgment, Civil No. 01-40119, lodged May 11, 2001 and entered August 21, 2001

The AQD received a complaint regarding odors at approximately 10:59 p.m. on July 1, 2004. As a result of this complaint, the AQD conducted a complaint investigation at approximately 11:40 p.m. on July 1, 2004. Based upon this complaint investigation, the AQD has determined that Marathon Ashland Petroleum, LLC is in violation of the following provisions:

Process Description	Rule/Permit Condition Violation	Comments
Source Wide Processes	R336.1901(b)	The source permitted the emission of an air contaminant that caused unreasonable interference with the comfortable enjoyment of life and property.

Marathon Ashland Petroleum, LLC should immediately initiate actions necessary to correct the cited violation. Furthermore, it is required that Marathon Ashland Petroleum, LLC submit a Program for Compliance by August 5, 2004, twenty one (21) days from todays date. At a minimum, this report should explain the causes of the violation, remedial action taken, what steps are being taken to prevent a reoccurrence, and the duration of the violation, including whether the violation is ongoing. If the violation is not resolved by the date of your response, describe what equipment you will install, procedures you will implement, processes or process equipment you will shut down, or other actions you will take and by what dates these actions will take place.

Notwithstanding your response, the AQD may initiate further enforcement action to address the cited violation.

Thank you for your attention to resolving the violation cited above. If you have any questions regarding the cited violation or the actions necessary to bring Marathon Ashland Petroleum, LLC into compliance, please call me at the number listed below.

Sincerely,

DUPLICATE

Jerry Krawiec Senior Environmental Quality Analyst Air Quality Division 313-456-4682

GJK: CAM

cc: Mi

Mr. Gerald Avery, Field Operations Supervisor, DEQ

Mr. Thomas Hess, Enforcement Unit Supervisor, DEQ

Ms Teresa Seidel, Southeast Michigan District Supervisor, DEQ Ms Wilhemina McLemore, Assistant District Supervisor, DEQ

Mr. Lee Varner, Senior Environmental Engineer, DEQ



DUPLICATE DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION AIR QUALITY DIVISION COMPLAINT LOG



COMPLAINT NO: C-02WC-0147	DATE/TIME RECEIVED:	05/20/2002	14:18:54	RECEIVED BY: QB
ASSIGNED TO: SKW	DATE/TIME OF INCIDE	VT: 05/20/2002	14:15	DATE RSLVD: 05/23/2002
FACILITY: MARATHON ASHLAN	D PETROLEUM I	TLC	SRN:	A9831
LOCATION: 1300 S FORT STR	EET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: DAVID TOUCHSTO	ONE		1	
LOCATION: 2281 S. FORT	ST.		PHONE NO:	313-386-5686
CITY: DETROIT	STATE:	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? No				
SOURCE TYPE: Industrial	EMISSION SOURCE:	Undetermined	SCC CODE:	
SCC DESC: UNKNOWN				
SOURCE DESC:				
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: [x] Odor	[]Opacit	y []Fug	itive Dus	t []Fallout
[]Open Burning []	Health Effec	ts []Susp.	Health E	ffects []Other
Complainant said strong sulfur sme blows from the no smell it on his f ***********************************	<pre>11. It is e rthwest, and ront porch. ********* led the compl ant regarding eparate occas Marathon and malfunctions to this office</pre>	specially no also at nig. *************** lainant to olg the odors. sions. I fax inquired to s on Sunday, se by Maratho	ticeable wht. He sate that a state of this control of this con	when the winds aid he could ******* catus update yed a busy complaint to there were any There were no
information was p		DUPLICATE		CHDEDWISOD.
		J UMIL.		SUPERVISOR:

DUPLICATE ARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION



COMPLAINT LOG

COMPLAINT NO:C-02WC-0174	DATE/TIME RE	CEIVED:	06/03/20	02 3	:02 PM	RECEIVED BY:	SKW
ASSIGNED TO: LV	DATE/TIME OF	INCIDENT	:06/02/20	02 0	n-going	DATE RSLVD: 0	7/18/2002
FACILITY: MARATHON ASHLAN	D PETROL	EUM LI	LC .		SRN:	A9831	
LOCATION: 1300 S FORT STR	EET				COUNTY:	WAYNE CO	
CITY: DETROIT					ZIP CODE:	48217	
CONTACT: JEFF BRUESTLE					PHONE NO:	313-843-	9100
COMPLAINANT: MS. CAVANESS							
LOCATION: 1519 ANNABELLI	2				PHONE NO:	313-554-0	0063
CITY: DETROIT		STATE:	MI		ZIP CODE:	48217-	
FOLLOW-UP CONTACT REQUESTED? No							
SOURCE TYPE: Industrial	EMISSION S	SOURCE: T	Indetermi:	ned	SCC CODE:		
SCC DESC: UNKNOWN	•						
SOURCE DESC: oil refinery							
SOURCE OF COMPLAINT: Verbal							
NATURE OF COMPLAINT: [x] Odor	[]0	pacity	r []]	Fugit	cive Dus	t []	Fallout
[]Open Burning []	Health	Ξffect	s []Su	sp. H	Health E	ffects []Other
The complainant described a strong, combustion-type, gassy odor from Marathon Oil. She said she's noticed the odor persistently over the last month as well as over the winter. The complainant admitted at the time of the call that she was trying to be sure that she was included in any group that might eventually benefit from a settlement with MAP. Although the odors were not occurring at that very time, they do occur frequently. Currently MAP is under Consent Decree to make many changes some of which will reduce the frequency and intensity of odors.							
NAME:			DATE:			SUPERVISOR:	

DUPLICATE PARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION



COMPLAINT NO: C-02WC-0264	DATE/TIME RECEIVED: 08/12/2002 1	.0:06:36	RECEIVED BY: QB
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 08/10/2002 C	8:08	DATE RSLVD:09/23/2002
FACILITY: MARATHON ASHLAN	D PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STR	EET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: EARL SIMS			
LOCATION: 181 GOODELL		PHONE NO:	313-554-0585
CITY: RIVER ROUGE	STATE: MI	ZIP CODE:	48218-
FOLLOW-UP CONTACT REQUESTED? No			
SOURCE TYPE: Industrial	EMISSION SOURCE: Undetermined	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC:			
SOURCE OF COMPLAINT: PEAS	PEAS: 532-0	2	
NATURE OF COMPLAINT: [x] Odor	[]Opacity []Fugi	tive Dus	t []Fallout
[]Open Burning []	Health Effects []Susp.	Health E	ffects []Other
bad smell from a Contacted complains strong they had to a burning oil type refinery. He the turpentine. Said time. He was sur said the odor was hours each time. The complaint was Petroleum. Jeff a	ed PEAS operator 8/10 @ 08 factory near him. Didn't inant about 09:30 8/12. He to close their window at he pe, not sulfurous or tar-length he also smelled some at the wind was from the note it was not coming from a nearly daily occurance as referred to Jeff Bruestle reported by telephone that the odor described in the	say whi e said t ome. Sai ike, but thing li rth or n Zug Isla , lastin e at Mar he coul	ch one. he odor was so d the odor was like an oil ke alcohol or orthwest at the nd. He also g about two athon Ashland d find no tie
NAME :	COUPARCATE	gayyaya kapika da kababababababababababababababababababa	SUPERVISOR:

DUPLE ARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION



COMPLAINT LOG

COMPLAINT NO: C-02WC-0323	DATE/TIME RE	CEIVED:	09/07/2002	13:47	RECEIVED BY: TJ
ASSIGNED TO: LV	GNED TO: LV DATE/TIME OF INCIDENT: 09/07/2002				DATE RSLVD: 09/16/2002
FACILITY: MARATHON ASHLAN	D PETROL	EUM LL	C	SRN:	A9831
LOCATION: 1300 S FORT STR	EET			COUNTY:	WAYNE CO
CITY: DETROIT				ZIP CODE:	48217
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: BRIAN DURYEE	(MARATHO	N)			
LOCATION: 1300 S. FORT				PHONE NO:	313-297-6364
CITY: DETROIT		STATE: 1	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? No					
SOURCE TYPE: Industrial	EMISSION	SOURCE: S	tack	SCC CODE:	
SCC DESC: UNKNOWN					
SOURCE DESC: petroleum ref:	inery				
SOURCE OF COMPLAINT: PEAS			PEAS: 624-0	2	
NATURE OF COMPLAINT: []Odor	[]0	pacity	[]Fugi	tive Dus	t []Fallout
[]Open Burning []	Health	Effects	s []Susp.	Health E	Effects [x]Other
REMARKS: Brian Duryee, an employee of Marathon, called the PEAS line to report that the CAT unit at the Marathon facility went down on Saturday, 9-7-02. He stated that there was minimal flaring and between 500-1000 lbs. of SO2 was released. The call was received by PEAS operator Tom Julian and forwarded to Jon Lamb, MDEQ-Detroit office, on Monday, 9-9-02. On September 16, 2002, the Air Quality Division received a report from Mr. Dave Linnington, MAP's Env. and Safety Manager, which provided full details of the incident. The facility reported it emitted a calculated 777 pounds of SO2 during a 1.5 hour period. The emitted quantity exceeds the allowable amount in some of the					
NAME :			PLICATE:		SUPERVISOR:

DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION

DUPLICATE

COMPLAINT LOG

DUPL	ÎC.A	7-1-
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COMPLAINT NO:C-02WC-0342	DATE/TIME RECEIVED: 09/10/2002	11:12:AM	RECEIVED BY: SG
ASSIGNED TO: LV	DATE/TIME OF INCIDENT:09/09/2002	14:08:PM	DATE RSLVD: 09/09/2002
FACILITY: MARATHON ASHLANI	D PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STR	COUNTY:	WAYNE CO	
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: TODD ZIMMER		-	
LOCATION:		PHONE NO:	
CITY:	STATE: MI	ZIP CODE:	48122-
FOLLOW-UP CONTACT REQUESTED? No			
SOURCE TYPE: Industrial	EMISSION SOURCE: Fugitive	SCC CODE:	3-06-001-01
SCC DESC: Petroleum Ind	lustry		
Process Heate	ers, Oil Fired		
SOURCE DESC: MAP burning oi	l and causing air pollut	ion	
SOURCE OF COMPLAINT: Verbal			
	[]Opacity []Fug	itive Dus	t []Fallout
NATURE OF COMPLAINT: [x] Odor	[]Opacity []Fug		
NATURE OF COMPLAINT: [x] Odor			
REMARKS: MAP reported throcausing an unusual emission of more of the Fluid Cata 9/7 with restart this complaint.	Health Effects [x]Susp. ough PEAS, #624-02, that amount of flaring of gathan 500 pounds of sulfur lytic Cracking Unit (FCC) s. The latter restart occ	Health E the FCCU as and the r dioxide U) occurre curred on	ffects []Other unit shut down e possible gas. Shutdowns ed on 9/5 and the weekend of
NATURE OF COMPLAINT: [x] Odor [] Open Burning [] REMARKS: MAP reported throcausing an unusual emission of more of the Fluid Cata 9/7 with restart this complaint.	Health Effects [x]Susp. Sugh PEAS, #624-02, that is amount of flaring of gathan 500 pounds of sulfus lytic Cracking Unit (FCC) s. The latter restart occurs a detailed report of probability.	Health E the FCCU as and the r dioxide U) occurre curred on	ffects []Other unit shut down e possible gas. Shutdowns ed on 9/5 and the weekend of
NATURE OF COMPLAINT: [x] Odor [] Open Burning [] REMARKS: MAP reported throcausing an unusual emission of more of the Fluid Cata 9/7 with restart this complaint. MAP is to submit	Health Effects [x]Susp. ough PEAS, #624-02, that amount of flaring of gathan 500 pounds of sulfur lytic Cracking Unit (FCC) s. The latter restart occ	Health E the FCCU as and the r dioxide U) occurre curred on	ffects []Other unit shut down e possible gas. Shutdowns ed on 9/5 and the weekend of

DEPARTMENT OF ENVIRONMENTAL QUALITY DUPLICATE AIR QUALITY DIVISION DUPLICATE COMPLAINT LOG



I DOI F. S.				
COMPLAINT NO: C-02WC-0399	DATE/TIME RECEIVED:	09/24/2002	18:53:55	RECEIVED BY: SG
ASSIGNED TO: LV	DATE/TIME OF INCIDENT	1:09/24/2002	18:53:55	DATE RSLVD: 09/25/2002
FACILITY: MARATHON ASHLANT	PETROLEUM L	LC	SRN:	A9831
LOCATION: 1300 S FORT STRE	CET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: LINDA GATLIN				
LOCATION: 1825 S EDSEL S	TREET		PHONE NO:	313-388-5699
CITY: DETROIT	STATE:	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? No				
SOURCE TYPE: Industrial	EMISSION SOURCE: F	rugitive	SCC CODE:	
SCC DESC: UNKNOWN				
SOURCE DESC: bad smell				
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: $[\mathbf{x}]$ Odor	[]Opacity	y []Fug.	itive Dus	t []Fallout
[]Open Burning []	Health Effect	s []Susp.	Health E	ffects []Other
This complaint was received from down was traced to fert	nriver reside tlizer applic	nts during t	the period	d. The problem
IAME :		DATE:		SUPERVISOR:

DEPARTMENT OF ENVIRONMENTAL QUALITY DUPLICATE AIR QUALITY DIVISION COMPLAINT LOG

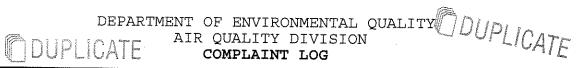
COMPLAINT LOG

			lin.
COMPLAINT NO:C-03WC-0012	DATE/TIME RECEIVED: 10/07/2002	Annual TO Sept 3	RECEIVED BY: SKW
ASSIGNED TO: LV	DATE/TIME OF INCIDENT:10/06/2002	10:20 PM	DATE RSLVD:11/13/2002
FACILITY: MARATHON ASHLAND	SRN:	A9831	
LOCATION: 1300 S FORT STRE	ET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: MS. CAVANESS			
LOCATION: 1519 ANABELL		PHONE NO:	734-367-3463
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:	Verbal
SOURCE TYPE: Industrial	EMISSION SOURCE: Undetermined	SCC CODE:	
CC DESC: UNKNOWN			
OURCE DESC: oil refinery			
OURCE OF COMPLAINT: Verbal			
ATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dust	[]Fallout
[]Open Burning []H	Mealth Effects []Susp.	Health Ef	fects []Other
interferes with he to worry that she disturbed by the o was not aware whet also concerned about the current odor portion investigator by telephone on 11, given for follow-up are additional communications.	r enjoyment of her home has a furnace leak. Her dor. The complainant was her the odor was presentated the expansion of the reservance.	The odor pecause in neighbors calling by occurrate finery ess, the number was a coing or being or bein	definitely t causes her s are also from work and ing. She is in light of complainant, hich she had
ME:	DURLICATE	OIVEU.	SUPERVISOR:

COMPLAINT NO:C-03WC-0060	DATE/TIME RECEIVED: 12/16/20	02 07:40 AM	RECEIVED BY: SKW
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 12/13/20	02 5:40 PM	DATE RSLVD: 02/03/2003
FACILITY: MARATHON ASHLANI	PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STRE	ET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: CAROL GREEN			
LOCATION: 3391 MAPLE DRI	VE	PHONE NO:	313-382-4169
CITY: MELVINDALE	STATE: MI	ZIP CODE:	48122-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: 02/04/2003	TYPE:	Verbal
SOURCE TYPE: Agricultural	EMISSION SOURCE: Fugitive	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC: oil refinery			
SOURCE OF COMPLAINT: Verbal			
NATURE OF COMPLAINT: [x] Odor	[]Opacity []F	ugitive Dus	t []Fallout
[]Open Burning []F	Health Effects []Sus	p. Health E	ffects []Other
the air." Marathon's operations operations been released. The company protes complaint. A telephone calls	plaint was left on my rated that "Marathon's ng records for that the with no reasons to be ted not being given to the complainant's no to Green lived there.	got a realing got got got got got got got got got go	ly bad odor in indicated dors may have
AME :	Cooper 10	ATE	SUPERVISOR:

COMPLATION COMPLATION

COMPLAINT NO: C-03WC-0101	DATE/TIME RECEIVED:	02/03/2003	10:44 AM	RECEIVED BY UTRLICATE
ASSIGNED TO: LV	DATE/TIME OF INCIDENT	1:02/03/2003	10:44 AM	DATE RSLVD:02/03/2003
FACILITY: MARATHON ASHLAN	O PETROLEUM L	LC	SRN:	A9831
LOCATION: 1300 S FORT STR	CET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: HON. JAMES KIN	IARD			
LOCATION: OAKWOOD/DIX			PHONE NO:	313-381-0888
CITY: MELVINDALE	STATE:	MI	ZIP CODE:	48122-
FOLLOW-UP CONTACT REQUESTED? No				
SOURCE TYPE: Industrial	EMISSION SOURCE: T	${\tt Indetermined}$	SCC CODE:	
SCC DESC: UNKNOWN				
SOURCE DESC: SULFUR SMELL A	T OAKWOOD/DIX	IN CITY OF	MELVINDA	ALE
SOURCE OF COMPLAINT: Verbal				
VATURE OF COMPLAINT: [x] Odor	[]Opacity	[]Fug	itive Dus	t []Fallout
[]Open Burning []	Health Effect	s []Susp.	Health E	ffects [x]Other
REMARKS:				
Ms. Gloria Mottare complaint from May sulfur odor at Dis Mottarelli's phone number, at his bus At approximately 1	yor Kinard. k and Oakwood e number is 3 siness, is 31	Mayor Kinard, near his k 13-429-1051. 3-381-0888. Varner, Jil	d reports pusiness . Mayor .l. Terse	a strong on Dix. Ms. Kinard's r and Jorge
went to the Dix-Oa odors of the type noticed in two are complainant's offi his business/workp odors were found, that the company s	described by eas, Dix-Oakwo ce was visite blace (Dix-Oal although fair	the complai ood and Sout ed (Melvinda wood inters at and inter	nant. Ode h Dix-Scale City later (control)	ors were haefer. The Hall) as was Because some
IAME :		DATE:	TE-	SUPERVISOR:
	(DUPLICA		Page 1 (CONTINUED)



DATE/TIME RECEIVED:	05/27/2003]	L1:20 PM	RECEIVED BY: JK		
DATE/TIME OF INCIDENT:	05/27/2003 8	3:00 PM	DATE RSLVD: 05/28/2003		
D PETROLEUM LL	C	SRN:	A9831		
EET		COUNTY:	WAYNE CO		
		ZIP CODE:	48217		
		PHONE NO:	313-843-9100		
TREET		PHONE NO:	313-297-6336		
STATE: 1	MI	ZIP CODE:	48217-		
EMISSION SOURCE: St	cack	SCC CODE:			
		<u></u>			
AFTER FLARE P	AILURE				
	PEAS: 284-0	3			
[]Opacity	[]Fugit	tive Dus	t []Fallout		
Health Effects	S []Susp. H	Health E:	ffects [x]Other		
Incident occ 06 p.m., I rec	urred at 8:0 eived call a)0 p.m., at about	PEAS operator 11:20 p.m.		
Caller is an employee at Marathon Ashland and is reporting an emissions release. The caller only left a phone number. Caller reports that at approximately 8:00 p.m., a flare failure caused the emission of approximately 500 pounds of SO2.					
pproximately 5	00 pounds of	SO2.			
pproximately 5 left by the cal 28/2003 after of call me with ssage for me al	00 pounds of ller was Ian getting the details. I	Ladomer PEAS cal	r's. I called l report and		
	DATE/TIME OF INCIDENT: D PETROLEUM LL EET FREET STATE: 1 EMISSION SOURCE: St AFTER FLARE F []Opacity Health Effects Incident occ 06 p.m., I rec oyee at Marath The caller	DATE/TIME OF INCIDENT:05/27/2003 & D PETROLEUM LLC EET FREET STATE: MI EMISSION SOURCE: Stack PEAS: 284-0: []Opacity []Fugit Health Effects []Susp. H Incident occurred at 8:0 06 p.m., I received call a oyee at Marathon Ashland a . The caller only left a	EET COUNTY: ZIP CODE: PHONE NO: PHONE NO: STATE: MI ZIP CODE: EMISSION SOURCE: Stack SCC CODE: PEAS: 284-03 []Opacity []Fugitive Dus Health Effects []Susp. Health E. Incident occurred at 8:00 p.m., 06 p.m., I received call at about oyee at Marathon Ashland and is re . The caller only left a phone nu		

DEPARTMENT OF ENVIRONMENTAL QUALITY DUPLICATE AIR QUALITY DIVISION COMPLAINT LOG

	DU	DI ir	MIT	
RECEI	VED BY	JI	77 1 / C	
DATE F	RSLVD:	08/2	6/20	0

COMPLAINT NO: C-03WC-0406	DATE/TIME RE	CEIVED:	08/25/2	003 1	9:54:00	RECEIVED BY: JIA
ASSIGNED TO: LV	DATE/TIME OF	INCIDEN	T:08/14/2	003		DATE RSLVD: 08/26/2003
FACILITY: MARATHON ASHLAND PETROLEUM LLC			SRN:	A9831		
LOCATION: 1300 S FORT STRE	ET				COUNTY:	WAYNE CO
CITY: DETROIT					ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		,			PHONE NO:	313-843-9100
COMPLAINANT: JERIESHA CAVAN	ESS					
LOCATION:					PHONE NO:	313-990-0446
CITY: DETROIT		STATE:	MI		ZIP CODE:	
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIF	FIED:	/ /		TYPE:	
SOURCE TYPE: Industrial	EMISSION S	SOURCE:	Stack		SCC CODE:	3-06-002-01
SCC DESC: Petroleum Indu	ıstry					
Fluid Catalyt:	ic Cracl	king 1	Units, F	luid (Catalyt	ic Cracking Unit
SOURCE DESC: refinery						
SOURCE OF COMPLAINT: Verbal						
NATURE OF COMPLAINT: $[\mathbf{x}]$ Odor	[]O _I	pacity	у [] Fugit	cive Dus	st []Fallout
[]Open Burning []H	Health E	Effect	ts []S:	ısp. H	Mealth E	Effects []Other
REMARKS:						
Ms. Cavaness, in a and complain about the Blackout of 20 people properly or waited too long be fire long before a Marathon has been do". She gave her On 8/26/2003 I pla answer. I left my called.	the wa 03. Sh in a ta fore ta ny acti respons number	y Man ne did imely king on to ible for	cathon hadn't feel of the feel of the feel of the co	andled that he should be s	the si Marath e felt e she w e doesn hey are	tuation during non evacuated that Marathon vas aware of a the supposed to
IAME :			DATE:	CAT	6	SUPERVISOR:

COMPLAINT NO:C-03WC-0451	DATE/TIME RECEIVED: 09/26/2003 1	.5:20:16	RECEIVED BY: JIA
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 09/26/2003 1	4:40:00	DATE RSLVD:09/26/2003
FACILITY: MARATHON	SRN:	A9831	
LOCATION: 1300 S FORT STRI	CET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: EDITH MEANS			
LOCATION: 1254 SOUTH AND	NABELLE	PHONE NO:	313-843-5499
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:	
SOURCE TYPE: Industrial	EMISSION SOURCE: Undetermined	SCC CODE:	·
SCC DESC: UNKNOWN			
SOURCE DESC:			
SOURCE OF COMPLAINT: Verbal			
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dus	t []Fallout
[]Open Burning []	Health Effects []Susp.	Health E	ffects []Other
said the odor occ ********* Complainant menti However, looking	ribed the odor as "a carbo curred when the power went ************************************	off in : ******* le source	her house. *********** e of the odor.
NAME :	DATE:		SUPERVISOR:

DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION DUPLICATE COMPLAINT LOG

COMPLAINT NO:C-04WC-0067	DATE/TIME RECEIVED:	12/30/2003	12:00:	RECEIVED BY: LV
ASSIGNED TO: LV	DATE/TIME OF INCIDENT	T: 12/30/2003	11:00:	DATE RSLVD: 01/20/2004
FACILITY: MARATHON ASHLAN	D PETROLEUM L	LC	SRN:	A9831
LOCATION: 1300 S FORT STR	EET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: MARY WARREN				
LOCATION: 1036 LIEBOLD			PHONE NO:	313-617-3956
CITY: DETROIT	STATE:	MI	ZIP CODE:	48214-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED:	01/20/2004	TYPE:	Verbal
SOURCE TYPE: Industrial	EMISSION SOURCE: 1	Fugitive	SCC CODE:	4-04-002-51
SCC DESC: Bulk Plants	- Petroleum S	torage Tanks	l	
Miscellaneou	B Losses/Leak	s, Valves, F	langes, a	nd Pumps
SOURCE DESC: STRONG REFINE	RY TYPE ODORS	WITHIN HOME		
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: [x]Odor	[]Opacity	y []Fug	itive Dus	t []Fallout
[]Open Burning []	Health Effect	s []Susp.	Health E	ffects []Other
REMARKS:				
THE COMPLAINT CAN	ME IN BY TELE	PHONE AT OR .	ABOUT THE	NOPON HOUR
The complainant was calling from her mother's house on Liebold Street near Pleasant Street in Detroit. An on site investigation showed the complainant's address to be essentially downwind from the sulfur plants at MAP's refinery. Odors were found about a block away under the I-75 overpass bridge but were less than the significant amount that would justify a violation. Map checked their operational history for the AM period and found two probable incidents which might have contributed. Both of the				
incidents had bee	n corrected a	and neither l	had been m	more than an
			LICATE	

DEPARTMENT OF ENVIRONMENTAL QUALITY

DUPLICATE AIR QUALITY DIVISION COMPLAINT LOG DIPLICATION

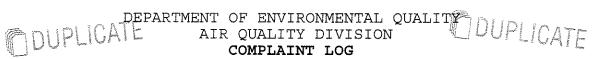
		720,000			
COMPLAINT NO: C-04WC-0065	DATE/TIME RECEIVED: 01/12/2004		RECEIVED BY: ESKW		
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 01/08/2004 1	4:17	DATE RSLVD: 01/13/2004		
FACILITY: MARATHON ASHLAN	D PETROLEUM LLC	SRN:	A9831		
LOCATION: 1300 S FORT STR	EET	COUNTY:	WAYNE CO		
CITY: DETROIT		ZIP CODE:	48217		
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100		
COMPLAINANT: JERIESHA CAVA	NESS				
LOCATION: 1519 ANNABELLI	2	PHONE NO:	313-554-0063		
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-		
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:			
SOURCE TYPE: Other	EMISSION SOURCE: Undetermined	SCC CODE:			
SCC DESC: UNKNOWN					
SOURCE DESC:					
SOURCE OF COMPLAINT: Odor Log	Log No/Entr	ies:	0		
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dus	st []Fallout		
[]Open Burning []	Health Effects []Susp.	Health E	Effects []Other		
Complainant heard a noise like a boom, like a tire bursting. There was a strong gas smell in the air. 1/13/2004 MAP checked and reconfirmid that there were no such noise noted at their facility. Further, no unusual activity or operation occurred that would have caused a release of gas to the atmosphere. DUPLICATE					
atmosphere.	ıld have caused a release o	of gas t			

DEPARTMENT OF ENVIRONMENTAL QUALITYUPLICATE AIR QUALITY DIVISION COMPLAINT LOG

COMPLAINT NO: C-04WC-0079	DATE/TIME RECEIVED: 01/30/2004 1	3:23:	RECEIVED BY: LV	
ASSIGNED TO: LV	DATE/TIME OF INCIDENT:01/30/2004 1	3:00	DATE RSLVD:01/30/2004	
FACILITY: MARATHON ASHLAN	D PETROLEUM LLC	SRN:	A9831	
LOCATION: 1300 S FORT STR	EET	COUNTY:	WAYNE CO	
CITY: DETROIT		ZIP CODE:	48217	
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100	
COMPLAINANT: MS MARY WARRE	4			
LOCATION: 1036 LIEBOLD		PHONE NO:	313-841-2411	
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-	
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:	Verbal	
SOURCE TYPE: Industrial	EMISSION SOURCE: Undetermined	SCC CODE:		
SCC DESC: UNKNOWN				
SOURCE DESC: STRONG SMELL (OF GASES COMING INTO THE H	OUSE		
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: [x] Odor	[]Opacity []Fugi	tive Dus	t []Fallout	
[]Open Burning []	Health Effects $[x]$ Susp.	Health E	ffects [x]Other	
Ms Warren called in about 1:20 PM and through the receptionist was given my line. She recognized my voice as someone she had talked to about this same problem on December 30, 2003. I assured Ms Warren that on 12/30 that I alerted MAP of the complaint by telephone. I had personally gone to the site (her mother's home) at 1036 Liebold and driven around the neighborhood. I had found odors from MAP's Sulfur Recovery area within a block from the house, but the odors were rather weak. Jeff Bruestle from MAP had met me while in the area and we discussed my findings. Later that same day, MAP's Mr. Ian Ladomer, returned my earlier call to report that at about 10:00 AM map had had a flaring incident in the Sulfur Recovery Process area.				
NAME:	DATE:		SUPERVISOR:	

DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION PLICATE COMPLAINT LOG

381 1.2 1.2 1						
COMPLAINT NO: C-04WC-0083	DATE/TIME RECEIVED: 02/16/2004	10:20 PM	RECEIVED BY: JK			
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 02/16/2004	9:45 PM	DATE RSLVD: 03/10/2004			
FACILITY: MARATHON ASHLAN	D PETROLEUM LLC	SRN:	A9831			
LOCATION: 1300 S FORT STR	EET	COUNTY:	WAYNE CO			
CITY: DETROIT		ZIP CODE:	48217			
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100			
COMPLAINANT: MS. CHERYL CE	RIOTTE					
LOCATION: 2840 OAKWOOD		PHONE NO:	313-928-0222			
CITY: MELVINDALE	STATE: MI	ZIP CODE:	48122-			
FOLLOW-UP CONTACT REQUESTED? No						
SOURCE TYPE: Industrial	EMISSION SOURCE: Undetermined	SCC CODE:				
SCC DESC: UNKNOWN						
SOURCE DESC: SULFUR ODOR						
SOURCE OF COMPLAINT: PEAS	PEAS: 69-04					
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dus	t []Fallout			
[]Open Burning []	Health Effects []Susp.	Health E	ffects []Other			
REMARKS:						
PEAS 69-04	PEAS 69-04					
Date/Time of Incident: 9:45 p.m. and continuing on 2/16/04 Date/Time of Call to PEAS: 10:20 p.m. on 2/16/04 Date/Time Received by AQD: 10:30 p.m. on 2/16/04						
The caller reports an "extremely strong sulfur smell" at her residence in Melvindale beginning at 9:45 p.m. that night and continuing through the time of her call. The caller indicated that she could not identify any specific source as the cause, as the area contains numerous sites of heavy industry.						
Based on the wind refinery and ther	data, the most likely car efore I have listed this	complaint	is the Marathon under that			
NAME :	DOUPLIC	ATE	SUPERVISOR:			



COMPLAINT NO: C-04WC-0084	DATE/TIME RECEIVED	02/20/2004	08:15:AM	RECEIVED BY: JK
ASSIGNED TO: LV	DATE/TIME OF INCID	DENT: 02/19/2004	20:20:PM	DATE RSLVD: 02/20/2004
FACILITY: MARATHON ASHLAN	D PETROLEUM	LLC	SRN:	A9831
LOCATION: 1300 S FORT STR	EET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: MS CAROL GREEN	Ŋ			
LOCATION: 3391 MAPLE DR	IVE		PHONE NO:	
CITY: MELVINDALE	STATE	: MI	ZIP CODE:	48122-
FOLLOW-UP CONTACT REQUESTED? No				
SOURCE TYPE: Industrial	EMISSION SOURCE	: Fugitive	SCC CODE:	
SCC DESC: UNKNOWN				
SOURCE DESC: The complainar	nt referred	to a horrible	, sulfur	smell
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: [x] Odor	[]Opaci	ty []Fug.	itive Dus	t []Fallout
[]Open Burning []	Health Effe	cts []Susp.	Health E	ffects []Other
REMARKS:				
On about 8:15 and received at the E Drive, Melvindale about the strong had been present Upon receiving the been from the eas have placed MAP usited the are 11:00 AM but coul elsewhere. By the direction. Becauthis complaint to	etroit Offi c, called the horrible sust all night as e complaint t and SE dust pwind of the a of Ms Greet d confirm not t time the selections	ce from Ms Care Detroit off: lfurous smell: nd were still , I noted that ring the time, e Complainant: en's neighborh o odor from the wind had shift ds are very in	rol Green ice of AQi . She sa prevalen the wind and as s nood between ted to a s afrequent	, 3391 Maple D to complain id the odors t at 9:00 AM. d direction had such, would een 10:30 and ry, or south-to-north , I consider
NAME :		NAMPLICA	TE	CURROUTER
WATE.		- FIMITILIV		SUPERVISOR:

DEPARTMENT OF ENVIRONMENTAL QUALITY

ATR QUALITY DIVISION

POUPLICAT	AIR QUALIT	TY DIVISION ON LOCAL PROPERTY LOCAL PROPERTY IN THE PROPERTY I	DUPLI	CATE
COMPLAINT NO:C-04WC-0100	DATE/TIME RECEIVED: 0	3/12/2004 1	4:25:	RECEIVED BY: LV
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 0	3/12/2004 1	4:35	DATE RSLVD: 06/10/2004
FACILITY: MARATHON ASHLAN	PETROLEUM LLC		SRN:	A9831
LOCATION: 1300 S FORT STR	ET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: MARY F. ADAMS				
LOCATION: 1429 S. PATRIC	CIA		PHONE NO:	313-841-5228
CITY: DETROIT	STATE: M	II	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: 03	/12/2004	TYPE:	Verbal
SOURCE TYPE: Industrial	EMISSION SOURCE: Fu	gitive	SCC CODE:	
SCC DESC: UNKNOWN				
SOURCE DESC: TERRIBLE ODOR,	UNUSUALLY OBN	OXIOUS (KNO	VN TO BE	FROM SPENT CAUST
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: [x] Odor	[]Opacity	[]Fugit	tive Dus	t []Fallout
[]Open Burning []	Health Effects	[]Susp. I	Health E	ffects []Other
At about 8:25 AM on 3/12/2004, Mr. Derrick Smith called in directly to Ms Mina McLemore to report the terrible odor emanating from the refinery as observed in vicinity of the Fort Street railway overpass bridge. The information was received by Lee Varner at 9:23 AM. I immediately called Mr. Jeff Bruestle at the refinery who confirmed that he had noticed a spent caustic smell at 7:00 AM when he entered the refinery. Mr. Bruestle said he would check with operations and try to determine how soon the odors would be dissipated. He was to call me back. At2:20 PM I drove past the refinery on the downwind side twice, and once around the perimeter. I could not detect any obnoxious odors. Upon returning to the office, I was told that another complaint had been received.				
NAME:		CAUPLIC		SUPERVISOR:

DEPARTMENT OF ENVIRONMENTAL QUALITY OF COMPLAINT LOG

COMPLAINT NO:C-04WC-0101	DATE/TIME RECEIVED: 03/15/2004	19:30:PM	RECEIVED BY: WM
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 03/13/2004	MA 00:80	DATE RSLVD: 03/16/2004
FACILITY: MARATHON ASHLANI	PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STRI	GET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: "ROSSIE" SMITH	I		
LOCATION: 2962 BASSETT S	T	PHONE NO:	313-382-3509
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: 03/16/2004	TYPE:	Verbal
SOURCE TYPE: Industrial	EMISSION SOURCE: Fugitive	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC: SMELLED STRONG	GAS ODORS ON SATURDAY MO	ORNING	
SOURCE OF COMPLAINT: Verbal			
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	itive Dus	t []Fallout
[]Open Burning []	Health Effects []Susp.	Health E	ffects []Other
experienced on Sa possible. The complainant's Ashland refinery, wind direction fo northwest. Althoucarry refinery od There are many ot would have been estable.	s received on Monday after turday morning. An on site address is more than ½ mand to the south by south the time and immediate gh possible, this wind disors far enough south to residents much closer expected to complain, but is questionable whether the refinery.	te invest: nile from heast. The heast on vection vection the to the none did.	The Marathon ne predominant was west by was unlikely to complainant. refinery that
NAME :	DUBLICATE		SUPERVISOR:

DUPLICATE AIR QUALITY DIVISION DUPLICATE



	_			
COMPLAINT NO: C-04WC-0107	DATE/TIME RECE	IVEO: 03/23/2004	09:15:A	RECEIVED BY: WM
ASSIGNED TO: LV	DATE/TIME OF I	NCIDENT: 03/20/2004	09:00:A1	A DATE RSLVD: 03/23/2004
FACILITY: MARATHON ASHLAN	D PETROLE	UM LLC	SRN:	A9831
LOCATION: 1300 S FORT STR	EET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: MS BOBBI SMITI	Ħ			
LOCATION: 2962 BASSETT S	STREET		PHONE NO:	313-382-3509
CITY: DETROIT	S	TATE: MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? No				
SOURCE TYPE: Industrial	EMISSION SOL	JRCE: Fugitive	SCC CODE:	4-03-888-01
SCC DESC: Petrol. Produ	ıct Storaç	ge (Refineries,	Oil & Ga	s Fields Only)
Fugitive Emis	ssions, Sp	pecify in Commer	ts Field	
SOURCE DESC: Encountered st	rong gas	odors		
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: $[oldsymbol{x}]$ Odor	[]Opa	city []Fug	itive Du	st []Fallout
[]Open Burning []	Health Ef	fects []Susp.	Health :	Effects []Other
REMARKS:				
The complainant r had been observed presumably in her There was no poss Hence this compla not ongoing at th	l on the p neighbor ibility o int is co	revious saturda hood and coming f confirming the nsidered resolv	y and sur from the is by ons ed since	nday , MAP refinery. Site inspection.
IAME :		DATE:		SUPERVISOR:

DUPLICATE AIR QUALITY DIVISION AIR QUALITY DIVISION

COMPLAINT LOG

COMPLAINT NO:C-04WC-0130	DATE/TIME RECEIVED: 04/15/2004 (9:00	RECEIVED BY: WIM			
ASSIGNED TO: WM	DATE/TIME OF INCIDENT: 04/15/2004 4	1:45 AM	DATE RSLVD: 04/15/2004			
FACILITY: MARATHON ASHLAN	D PETROLEUM LLC	SRN:	A9831			
LOCATION: 1300 S FORT STR	EET	COUNTY:	WAYNE CO			
CITY: DETROIT		ZIP CODE:	48217			
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100			
COMPLAINANT: WILHEMINA JONI	es .					
LOCATION: 3970 19TH STRI	CET	PHONE NO:	313-234-2206			
CITY: ECORSE	STATE: MI	ZIP CODE:				
FOLLOW-UP CONTACT REQUESTED? No						
SOURCE TYPE: Other	EMISSION SOURCE: Undetermined	SCC CODE:				
SCC DESC: UNKNOWN						
SOURCE DESC:						
SOURCE OF COMPLAINT: Verbal						
NATURE OF COMPLAINT: [x] Odor	[]Opacity []Fugi	tive Dust	[]Fallout			
[]Open Burning []	Health Effects []Susp.	Health Ei	fects []Other			
The complainant left a message on my voicemail indicating that there was a horrible odor at her home at 4:45 am. While driving to work at 4:55 am, she noticed that the odors were stronger when she crossed the Rouge River Bridge. She attributed the odors to Marathon. ***********************************						
NAME :	COUPLIC COUPLIC	ATE	SUPERVISOR:			

COMPLAINT NO:C-04WC-0166	DATE/TIME RECEIVED:	04/23/2004	5:00:PM	RECEIVED BY: WM
ASSIGNED TO: LV	DATE/TIME OF INCIDEN	T: 04/23/2004 !	5:00 PM	DATE RSLVD: 05/11/2004
FACILITY: MARATHON ASHLAN	O PETROLEUM L	ГС	SRN:	A9831
LOCATION: 1300 S FORT STR	SET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: MS DORTHY KING				
LOCATION: 3801 ETHYL			PHONE NO:	313-928-3634
CITY: DETROIT	STATE:	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? No				
SOURCE TYPE: Industrial	EMISSION SOURCE:	Fugitive	SCC CODE:	*
SCC DESC: UNKNOWN				
SOURCE DESC: petroleum refi	nery and adj	acent bulk di	stributi	on terminal
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: [x] Odor	[]Opacity	y []Fugi	tive Dus	t []Fallout
[]Open Burning []	Health Effect	s []Susp.	Health E	ffects []Other
The complainant s MAP refinery toda This complaint wa vacationing super too late for spec checked for odor future.	y. s left in the visor. It rea ific follow ι	e voice mail : ached my desk up. However,	library several the faci	of a days later, lity will be
NAME :		DATE:		SUPERVISOR:

DUPLICATE AIR QUALITY DIVISION DUPLICATE COMPLAINT LOG

COMPLAINT NO: C-04WC-0167	DATE/TIME RE	CEIVED:	04/30/2004	1	2:11	PM	RECEIVED BY: WM
ASSIGNED TO: LV	DATE/TIME OF	INCIDENT	T:04/30/2004	1	2:11	PM	DATE RSLVD: 05/11/2004
FACILITY: MARATHON ASHLAND PETROLEUM LLC							A9831
LOCATION: 1300 S FORT STREET							WAYNE CO
CITY: DETROIT					ZIP COU	Œ:	48217
CONTACT: JEFF BRUESTLE					PHONE N	10:	313-843-9100
COMPLAINANT: MS MARY ADARAI	NDAL						
LOCATION:					PHONE N	10:	313-386-8622
CITY: DETROIT		STATE:	MI		ZIP COD)E:	
FOLLOW-UP CONTACT REQUESTED? No							
SOURCE TYPE: Industrial	EMISSION :	SOURCE: 1	Fugitive		SCC COE	E:	
SCC DESC: UNKNOWN							
SOURCE DESC: Petroleum ref:	inery an	d adja	acent produc	cta	s dis	tri	bution terminal
SOURCE OF COMPLAINT: Verbal							
NATURE OF COMPLAINT: [x] Odor	[]0;	pacity	y []Fug	git	ive	Dus	t []Fallout
[]Open Burning []	Health :	Effect	s []Susp.	. I	Healt	h E	ffects []Other
The fumes and odd today. This complaint was supervisor and reimmediate follow odors more frequen	as received my up. Howe	ved or y desk	n the voice s several da	ma iys	il o lat will	f a er,	vacationing too late for
NAME :			DATE:			-	SUPERVISOR:

COMPLAINT NO:C-04WC-0178	DATE/TIME RECEIVED: 05/20/2004	13:51	RECEIVED BY: WM	
ASSIGNED TO: WM	DATE/TIME OF INCIDENT: 05/20/2004	13:51	DATE RSLVD: 05/21/2004	
FACILITY: MARATHON ASHLANT	FACILITY: MARATHON ASHLAND PETROLEUM LLC			
LOCATION: 1300 S FORT STRI	CET	COUNTY:	WAYNE CO	
CITY: DETROIT		ZIP CODE:	48217	
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100	
COMPLAINANT: DOROTHY KING				
LOCATION: 3801 ETHEL		PHONE NO:	313-928-3634	
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-	
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: 05/21/2004	TYPE:	Verbal	
SOURCE TYPE: Industrial	EMISSION SOURCE: Stack	SCC CODE:		
SCC DESC: UNKNOWN			·	
SOURCE DESC:				
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dus	st []Fallout	
[]Open Burning []	Health Effects []Susp.	Health E	Effects []Other	
from Marathon is (my voicemail mes 5/20), I retrieve the complainant t at 9:30 am on 5/2 from the facility an odor in the fu Varner, the inspecall our Main Num so our receptioni quality inspector	Varner indicated that he	of the control of the conducte	office yesterday the office on I contacted office offite office office office office office office office office office	
NAME :	© DUPLICATE:	L	SUPERVISOR:	
<u> </u>				

DUPLICATE AIR QUALITY DIVISION COMPLAINT LOG

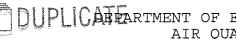
COMPLAINT NO: C-04WC-0179	DATE/TIME RECE	EIVED:	05/24/2004	14:30:00	RECEIVED BY: JIA
ASSIGNED TO: SKW	DATE/TIME OF 1	INCIDENT	:05/24/2004	13:30:00	DATE RSLVD: 05/25/2004
FACILITY: MARATHON ASHLAN	SRN:	A9831			
LOCATION: 1300 S FORT STR	EET			COUNTY:	WAYNE CO
CITY: DETROIT	ZIP CODE:	48217			
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: FRANCES MATTH	EWS				
LOCATION: 3381 S ELECTR	IC ST			PHONE NO:	313-381-2534
CITY: DETROIT	S	STATE:	MI	ZIP CODE:	
FOLLOW-UP CONTACT REQUESTED? No					
SOURCE TYPE: Industrial	EMISSION SO	URCE: U	Indetermined	SCC CODE:	
SCC DESC: UNKNOWN					
SOURCE DESC:					
SOURCE OF COMPLAINT: Verbal					
NATURE OF COMPLAINT: [x] Odor	[]Op:	acity	[]Fug	itive Dus	t []Fallout
[]Open Burning []	Health E	ffect	s []Susp.	Health E	ffects []Other
Mr. Cordell Lovel Hall, City of Det of Frances Matthe was at the Kemeny , comparable to n Marathon oil. Mr complained to him	roit, calews. Ms. Park reclatural gant. Lovelac	lled Matt creat as, dy al	to register hews called ion center a smell which so said that	a compla: Mr. Corde and smelle she attr	int on behalf ell because she ed a strong gas ibuted to
NAME :			DATE:		SUPERVISOR:

					I		
COMPLAINT NO: C-04WC-0180	DATE/TIME R	ECEIVED:	05/25/2004 0	8:07	RECEIVED BY: JCZ		
ASSIGNED TO: SKW	GNED TO: SKW DATE/TIME OF INCIDENT: 05/21/2004 ongoing						
FACILITY: MARATHON ASHLANI) PETROI	EUM L	LC	SRN:	A9831		
LOCATION: 1300 S FORT STRI	ET			COUNTY:	WAYNE CO		
CITY: DETROIT				ZIP CODE:	48217		
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100		
COMPLAINANT: JACQUELINE SMI	тн						
LOCATION: 1125 ETHEL ST	REET			PHONE NO:	313-841-0057		
CITY: DETROIT		STATE:	MI	ZIP CODE:	48217-		
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTI	FIED:	/ /	TYPE:			
SOURCE TYPE: Industrial	EMISSION	SOURCE: 1	Undetermined	SCC CODE:			
SCC DESC: UNKNOWN							
SOURCE DESC: Gas Smell							
SOURCE OF COMPLAINT: Verbal							
NATURE OF COMPLAINT: [x] Odor	[]0	pacity	y []Fugi	tive Dus	t []Fallout		
[]Open Burning $[x]$	Health	Effect	s []Susp.	Health E	ffects []Other		
The complainant called to report a strong gas odor. Complainant left a message on the receptionist voice mail on the night of 5/24/2004 stating "there is a strong gas something exploded out here in Southwest Detroit right off Schaeffer and Fort Street". Complainant also stated that people were getting sick and had burning eyes. Complainant called back on 5/25/2004 at 08:00 stating that the odor of gas was so strong that she could taste it. She stated that the strong odor became unbearable on Friday 5/21/2004 and that she has been calling our office many times since then. She stated that the Sierra Club was out to her house on Monday 5/24/2004, but they told her they could only help organize the neighbors. Complainant said that Marathon Oil was approximately 1.5 miles from her home, and that Great Lakes Steel, Inland Waters, and the Waste Water Sewage Plant were also							
NAME:	DUPLICATE SUPERVISOR:						

DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION COMPLAINT LOG DUPLICATE



N. Paramora e			
COMPLAINT NO: C-04WC-0181	DATE/TIME RECEIVED: 05/24/2004 0	8:15	RECEIVED BY: REB
ASSIGNED TO: SKW	DATE/TIME OF INCIDENT: 05/22/2004		DATE RSLVD: 05/25/2004
FACILITY: MARATHON ASHLANI	O PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STRI	CET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: JACQUELINE SM	CTH		•
LOCATION: 1125 ETHEL		PHONE NO:	313-841-0057
CITY: DETROIT	STATE: MI	ZIP CODE:	
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:	
SOURCE TYPE: Other	EMISSION SOURCE: Undetermined	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC:			
SOURCE OF COMPLAINT: Verbal			
NATURE OF COMPLAINT: [x] Odor	[]Opacity []Fugi	tive Dus	st []Fallout
[]Open Burning []	Health Effects []Susp.	Health E	Effects []Other
REMARKS: Gas smell, smells	a like a refinery.		
NAME :	DATE:		SUPERVISOR:



DUPLICATE ARTMENT OF ENVIRONMENTAL QUALITY DUPLICATE COMPLAINT LOG DUPLICATE



			7/1/
COMPLAINT NO:C-04WC-0182	DATE/TIME RECEIVED: 05/24/2004 C)8:15	RECEIVED BY: REB
ASSIGNED TO: SKW	DATE/TIME OF INCIDENT: 05/22/2004		DATE RSLVD: 05/25/2004
FACILITY: MARATHON ASHLANI	PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STRE	SET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: ANN STONE			
LOCATION: FORT STREET &	SHAEFER	PHONE NO:	313-843-6234
CITY: DETROIT	STATE: MI	ZIP CODE:	
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:	
SOURCE TYPE: Other	EMISSION SOURCE: Undetermined	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC:			
SOURCE OF COMPLAINT: Verbal			
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dus	st []Fallout
[]Open Burning []	Health Effects []Susp.	Health I	Effects []Other
REMARKS: Gas smell, smells	s like a refinery.	guess Berti Brons.	
NAME :	DATE:		SUPERVISOR:

COMPLAINT NO:C-04WC-0183	DATE/TIME RECEIVED: 05/24/2004 0	8:15	RECEIVED BY: REB
ASSIGNED TO: SKW	DATE/TIME OF INCIDENT: 05/22/2004		DATE RSLVD: 05/25/2004
FACILITY: MARATHON ASHLAND	PETROLEUM LLC	SRN: A	19831
LOCATION: 1300 S FORT STRE	EET	COUNTY: W	AYNE CO
CITY: DETROIT		ZIP CODE: 4	8217
CONTACT: JEFF BRUESTLE		PHONE NO: 3	13-843-9100
COMPLAINANT: HELEN GRANT			
LOCATION: 1082 SOUTH ETH	IEL	PHONE NO: 3	13-843-8827
CITY: DETROIT	STATE: MI	ZIP CODE: 4	8217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:	
SOURCE TYPE: Other	EMISSION SOURCE: Undetermined	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC:			
SOURCE OF COMPLAINT: Verbal			
NATURE OF COMPLAINT: [x] Odor	[]Opacity []Fugi	tive Dust	[]Fallout
[]Open Burning []	Health Effects []Susp.	Health Ef	fects []Other
REMARKS:			
Gas smell; smells	like a refinery.		
	DUPLICATE		
NAME:	DATE :		SUPERVISOR:

DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION COMPLAINT LOG



COMPLAINT NO: C-04WC-0184	DATE/TIME RECEIVED:	05/24/2004	08:43:51	RECEIVED BY: JWL
ASSIGNED TO: SKW	DATE/TIME OF INCIDEN	T: 05/24/2004	ongoing	DATE RSLVD: 05/25/2004
FACILITY: MARATHON ASHLAN	PETROLEUM L	ıLC	SRN;	A9831
LOCATION: 1300 S FORT STR	3ET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: MS. JONES?				
LOCATION: 1600 BASSETT			PHONE NO:	313-383-4714
CITY: DETROIT	STATE:	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? No				
SOURCE TYPE: Industrial	EMISSION SOURCE:	Undetermined	SCC CODE:	
SCC DESC: UNKNOWN				
SOURCE DESC: oil refinery				
SOURCE OF COMPLAINT: Verbal	a and a decimal and a second			
NATURE OF COMPLAINT: [x] Odor	[]Opacit	y []Fugi	tive Dus	t []Fallout
[]Open Burning []	Health Effec	ts []Susp.	Health E	ffects []Other
REMARKS: Gas odor. Making	_	sick.	us-	
NAME :		DATE:		SUPERVISOR:

DUPLICATE AIR QUALITY DIVISION COMPLAINT LOG

					<u> </u>
COMPLAINT NO: C-04WC-0190	DATE/TIME R	ECEIVED:	05/24/2004 9	:30 PM	RECEIVED BY: TK
ASSIGNED TO: SKW	DATE/TIME OF	INCIDEN	T: 05/21/2004 e	vening	DATE RSLVD: 05/25/2004
FACILITY: MARATHON ASHLANI) PETROI	EUM L	ГС	SRN:	A9831
LOCATION: 1300 S FORT STRE	ge r			COUNTY:	WAYNE CO
CITY: DETROIT				ZIP CODE:	48217
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: KEVIN HART		-			
LOCATION: NOT PROVIDED				PHONE NO:	313-333-9903
CITY: DETROIT		STATE:	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTI	FIED:	05/25/2004	TYPE:	Verbal
SOURCE TYPE: Industrial	EMISSION	SOURCE:	Undetermined	SCC CODE:	
SCC DESC: UNKNOWN					
SOURCE DESC: oil refinery					
SOURCE OF COMPLAINT: Verbal					
NATURE OF COMPLAINT: [x]Odor	[]0	pacit	y []Fugi	tive Dus	st []Fallout
[]Open Burning []	Health	Effect	ts []Susp.]	Health E	Effects []Other
This complaint in MDEQ's ESSD in La There are very ba Friday evening. three days. Plea	nsing. d petro The odo:	The d leum t rs hav	complainant re type odors tha	eported at began stent fo	the following: on 5/21/04 -
NAME :			DATE:		SUPERVISOR:

COMPLAINT NO: C-04WC-0211	DATE/TIME RECEIVED: 06/25/2004 1	15:33:00	RECEIVED BY: GJK
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 06/24/2004 1	.2:00:00	DATE RSLVD: 06/28/2004
FACILITY: MARATHON ASHLAN	D PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STR	EET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: JACQUELINE SM	TTH		
LOCATION: 1125 ETHEL		PHONE NO:	313-841-0057
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-1670
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:	
SOURCE TYPE: Industrial	EMISSION SOURCE: Undetermined	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC:			
SOURCE OF COMPLAINT: Verbal			
NATURE OF COMPLAINT: [x] Odor	[]Opacity []Fugi	tive Dust	t []Fallout
[]Open Burning []	Health Effects []Susp.]	Health E	ffects []Other
returned my call. also, I gave her complaints. I ASKED MAP'S JEF AND REPORTS FOR TI TO ESTABLISH WHAT DID NOT PROVIDE A	ft a phone message for Ms I told her I was investighthe PEAS number for off-hold F BRUESTLE TO REVIEW THE OF HE TIME PERIOD OF THE REPORMIGHT HAVE BEEN 'THE PROPENTY NEW INFORMATION NOR COUNTY ORIGINALLY. I HAD NO FURTHER COMPLAINT.	gating thour reportance OPERATION ORTED INC BLEM'. JE JLD HE II	ne matter and cting of NAL ACTIVITIES CIDENT TO TRY BFF'S REVIEW DENTIFY WHO HAD
ORIGINAL REPORT	- ODUPLICA		
NAME :	DATE:		SUPERVISOR:

AIR QUALITY DIVISION AIR QUALITY DIVISION AIR QUALITY DIVISION





COMPLAINT NO:C-04WC-0213	DATE/TIME RECEIVED:	06/28/2004 8	MA 00:8	RECEIVED BY: SW
ASSIGNED TO: LV	DATE/TIME OF INCIDEN	T:06/25/2004 3	3:26 PM	DATE RSLVD:06/28/2004
FACILITY: MARATHON ASHLAN	PETROLEUM L	LC	SRN:	A9831
LOCATION: 1300 S FORT STR	EET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: JACQUELINE SM:	TH			
LOCATION: 1125 ETHYL			PHONE NO:	313-841-0057
CITY: DERTOIT	STATE:	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? No	***************************************			
SOURCE TYPE: Industrial	EMISSION SOURCE:	Undetermined	SCC CODE:	
SCC DESC: UNKNOWN				
SOURCE DESC: Petroleum Oil	Refinery			
SOURCE OF COMPLAINT: Verbal				1100 - 110 - 110 - 110 - 1
NATURE OF COMPLAINT: [x]Odor	[]Opacit	y []Fugi	tive Du	st []Fallout
[]Open Burning []	Health Effec	ts [x]Susp.	Health I	Effects []Other
REMARKS: Ms Smith report to it was sickening call. She wanted and how the response	The odor wa to know if w onse system w	s especially e were respon	bad at t	the time of the
NAME:		DATE:		SUPERVISOR:



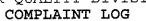


DUPLICATE DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION COMPLAINT LOG

			~·····	·····		·	
COMPLAINT NO: C-04WC-0218	DATE/TIME RE	ECEIVED:	06/29,	/2004 1	3:00	RECEIVED BY:	WM
ASSIGNED TO: LV	DATE/TIME OF	INCIDENT	T:06/28,	/2004 9	pm-12am	DATE RSLVD:0'	7/02/2004
FACILITY: MARATHON ASHLAN) PETROL	EUM L	LC		SRN:	A9831	
LOCATION: 1300 S FORT STR	EET		***************************************		COUNTY:	WAYNE CO	
CITY: DETROIT					ZIP CODE:	48217	
CONTACT: JEFF BRUESTLE					PHONE NO:	313-843-	9100
COMPLAINANT: DOROTHY KING	*****						
LOCATION: 3801 ETHEL			<u> </u>		PHONE NO:	313-928-	3634
CITY: DETROIT		STATE:	MI		ZIP CODE:	48217-	
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTI	FIED:	/ /		TYPE:		
SOURCE TYPE: Industrial	EMISSION	SOURCE: 1	Undete	rmined	SCC CODE:		
SCC DESC: UNKNOWN							
SOURCE DESC: Petroleum Oil	Refiner	Y					
SOURCE OF COMPLAINT: Other							
NATURE OF COMPLAINT: [x] Odor	[]0	pacit	У	[]Fugi	tive Dus	t []]Fallout
[]Open Burning []	Health	Effec'	ts []	Susp.	Health E	ffects	[]Other
REMARKS:							
On Friday, July 2 Bruestle at Marat reviewing all ava cause or operating	thon Ash	land inform	refiner mation,	cy which	h stated ould fin	l that aft d no prob	ter pable
On Monday evening different from od that Marathon fac	dors tha	t she	smelle	ed in the	he past.	ar to oil She is	l but sure
She indicated that I would docu with the company time period that	ment the	e comp if any lled t	plaint ything the odo	and have unusual	ve Lee V	arner fol	Llow-up
			UPLG			CHOCONTCOD	
NAME :		***************************************	DA1	L:		SUPERVISOR:	

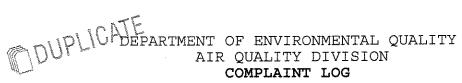
DUPLICATE

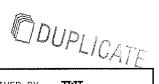
DEPARTMENT OF ENVIRONMENTAL QUALITY DUPLICATE AIR QUALITY DIVISION





COMPLAINT NO: C-04WC-0219	DATE/TIME RE	CEIVED:	07/01/2004 3	22:59:00	RECEIVED BY: GJK
ASSIGNED TO: GJK	DATE/TIME OF	INCIDENT:	07/01/2004 2	22:43:00	DATE RSLVD: 07/02/2004
FACILITY: MARATHON ASHLANI	PETROL	EUM LL	С	SRN:	A9831
LOCATION: 1300 S FORT STRE	ET			COUNTY:	WAYNE CO
CITY: DETROIT				ZIP CODE:	48217
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: DEBRA TAFT					
LOCATION: 3521 ELIZABETE				PHONE NO:	313-389-1822
CITY: MELVINDALE		STATE: 1	MI	ZIP CODE:	48122-1161
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTI	FIED: O'	7/02/2004	TYPE:	Verbal
SOURCE TYPE: Industrial	EMISSION	SOURCE: U	ndetermined	SCC CODE:	
SCC DESC: UNKNOWN					
SOURCE DESC: sulfurous odor	`S				
SOURCE OF COMPLAINT: PEAS			PEAS: 458-0)4	
NATURE OF COMPLAINT: [x]Odor	[]0	pacity	[]Fugi	tive Dus	t []Fallout
[]Open Burning []	Health	Effect	s []Susp.	Health E	ffects []Other
REMARKS:					
Thursday 7/1/04;	PE	AS #458	8-04		
I received a call terrible sulfur l The complaint cal	ike odo	rs comi	ing into the	house f	rom outdoors.
The complaint called the PEAS operator at 10:43PM. Upon receiving the call, I checked the wind direction on cable TV and found light easterly winds. At 11:10PM, I called the complainant; she described the odor as sulfur like and said it is so bad outside that it is coming into the house. They have the air conditioning on and all windows closed. Her husband thinks the odor maybe from the Marathon refinery due to the wind direction. See activity report A-WC-01507 for more information.					
NAME :			DUPLICATE:		SUPERVISOR:





COMPLAINT NO: C - 04WC - 0222	DATE/TIME RE	CEIVED:	07/06/2004	12:37	7:15	RECEIVED BY: JWL
ASSIGNED TO: JWL	DATE/TIME OF	INCIDENT	:07/01/2004	16:00)	DATE RSLVD: 07/06/2004
FACILITY: MARATHON ASHLAN) PETROL	EUM LI	rc	SRN:		A9831
LOCATION: 1300 S FORT STR	3ET			COUNT	Y:	WAYNE CO
CITY: DETROIT				ZIP C	ODE :	48217
CONTACT: JEFF BRUESTLE				PHONE	NO:	313-843-9100
COMPLAINANT: BETTY EVERSON						
LOCATION: 3331 S. LIDDES	BDALE			PHONE	NO:	313-382-4803
CITY: DETROIT		STATE:	MI	ZIP C	ODE:	48217-
FOLLOW-UP CONTACT REQUESTED? No						
SOURCE TYPE: Industrial	EMISSION :	SOURCE: T	Indetermined	a scc co	DDE :	
SCC DESC: UNKNOWN						
SOURCE DESC: petroleum refi	.nery					
SOURCE OF COMPLAINT: Verbal						
NATURE OF COMPLAINT: [x] Odor	[] O ₁	pacity	/ []Fuc	gitive	Dus	t []Fallout
[]Open Burning []	Health I	Effect	s []Susp.	. Heal	th E	ffects []Other
REMARKS: Complainant state odor coming from and Saturday (7/3 "cut her breath on notice any odors. ***********************************	Marathon). She ff". At ****** day, 7/2 ors comifacility s were r	n Oil said the ***** 2, at ing fr 7. No notice	on Thursday the odors w time of the approximate om Marathon investigat able but no	y (7/1 were secall ely 1: n Oil y tion wat), Fo st., show ticul	riday (7/2), rong that they e did not .m., I noticed e driving south ade at that larly
NAME :	~		DATE:			SUPERVISOR:

DUPLICATE DEPARTMENT OF ENVIRONMENTAL QUALITY PLICATE AIR QUALITY DIVISION COMPLAINT LOG

COMPLAINT NO:C-04WC-0228	DATE/TIME RECEIVED:	07/08/2004	17:33:04	RECEIVED BY: WM
ASSIGNED TO: WM	DATE/TIME OF INCIDEN	T:07/01/2004	ongoing	DATE RSLVD: 07/08/2004
FACILITY: MARATHON ASHLANT	PETROLEUM I	LC	SRN:	A9831
LOCATION: 1300 S FORT STRE	ET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: BETTY EVERSON				
LOCATION: 3331 SOUTH LIE	PHONE NO:	313-382-4803		
CITY: DETROIT	STATE:	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED:	/ /	TYPE:	
SOURCE TYPE: Other	EMISSION SOURCE:	Stack	SCC CODE:	
SCC DESC: UNKNOWN				
SOURCE DESC:				
SOURCE OF COMPLAINT: Other				
NATURE OF COMPLAINT: [x]Odor	[]Opacit	y []Fug	itive Dus	t []Fallout
[]Open Burning [x]	Health Effec	ts []Susp.	Health E	ffects []Other
On 7/6/04 at 11:5 regarding odors f Friday, July 2, 2 retrieved the mes it affected her b When I returned to to find out if any were not present office in the fut follow-up on odor odor is actually on number since he is the PEAS number as	rom Marathon 004 and July sage on 7/8/0 reathing. The office of the office were on this date are when she complaints to occurring .	that occurr 3, 2004 bet 04. The fum on 7/8/04, present. Si i encourage smells an occurre ancies they a incorrect for Marat	ed on Thu ween 3:30 es were s I contact he indica ged her te dor. It is are receive	rsday and & 4 pm. I o strong that ed Ms. Everson ted that they o contact our s difficult to ved when the r's name and also gave her
NAMÉ :		DATE:		SUPERVISOR:



DEPARTMENT OF ENVIRONMENTAL QUALITY DUPLICATE AIR QUALITY DIVISION COMPLAINT LOG

COMPLAINT NO: C-04WC-0229	DATE/TIME RECEIVED:	07/12/2004	08:00:	RECEIVED BY: CM
ASSIGNED TO: LV	DATE/TIME OF INCIDENT	:07/10/2004		DATE RSLVD:10/15/2004
FACILITY: MARATHON ASHLANI	PETROLEUM L	LC	SRN:	A9831
LOCATION: 1300 S FORT STR	CET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: MS LAURA FARR				
LOCATION: 17715 WOOD STE	REET		PHONE NO:	313-386-7448
CITY: MELVINDALE	STATE:	MI	ZIP CODE:	48122-
FOLLOW-UP CONTACT REQUESTED? No				
SOURCE TYPE: Industrial	EMISSION SOURCE: 1	Rugitive	SCC CODE:	
SCC DESC: UNKNOWN				
SOURCE DESC: PETROLEUM OIL	REFINERY			
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: [x] Odor	[]Opacity	/ []Fug:	ltive Dus	st []Fallout
[]Open Burning []	Health Effect	s []Susp.	Health H	Effects []Other
REMARKS:				
Ms Farr left a me saying that on Fr the Marathon oil attempt to descri On Monday morning number to get mor surprised by my opm. MAP was notified why they would ha	riday and Saturefinery were be or charact July 12, 200 re information all but asked of complaint	e very offens e very offens erize the of 04, I called n. I spoke to d that I call but could no	e and 10, sive. She dors. Ms Farr' a gentl back be ot identi	the odors from did not stelephone eman who seemed tween 3 and 6

DUPLICATE DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION COMPLAINT LOG



COMPLAINT NO: C-04WC-0230	DATE/TIME RECEIVED: 07/10/2004 (9:42:00	RECEIVED BY: GJK
ASSIGNED TO: LV	DATE/TIME OF INCIDENT:07/10/2004 (4:00:00	DATE RSLVD: 07/26/2004
FACILITY: MARATHON ASHLANI	PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STR	CET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: TOM & ADREY AI	LSTEADT		
LOCATION: 14842 PARIS CT	7	PHONE NO:	313-381-1139
CITY: ALLEN PARK	STATE: MI	ZIP CODE:	48101-3082
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:	
SOURCE TYPE: Industrial	EMISSION SOURCE: Undetermined	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC: smokey, sulfur	: like odor		
SOURCE OF COMPLAINT: PEAS	PEAS: 486-0	4	
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dus	t []Fallout
[]Open Burning [x]	Health Effects []Susp.	Health E	ffects []Other
smoky, sulfur lik and sinus problem complainant calle Upon receiving the cable TV and foun	from the PEAS coordinato te odors coming from the N as, started at 4:00AM this ed the PEAS operator at 9:	E. Causi morning 22AM. d direct	ng sore throat . The ion on the
	9:50AM, I called the comp	lainant;	she described
the odor as smoky 4:00AM and is cau	9:50AM, I called the comp and sulfur like. The sti- sing sore throats and sin- the NE, they are downwind	lainant; nk starte us proble	she described ed at about ems. Because

DEPARTMENT OF ENVIRONMENTAL QUALITY DUPLICATION COMPLAINT LOG

	COMPARINI DOG		~/C/A>
COMPLAINT NO: C-04WC-0234	DATE/TIME RECEIVED: 07/16/2004 C	09:31:44	1 1/1"
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 07/15/2004 1	15:00:00	DATE RSLVD: 07/19/2004
FACILITY: MARATHON ASHLANI	PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STRI	CET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: ANNIE STONE			
LOCATION: 1134 ETHEL ST.		PHONE NO:	313-843-6234
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:	
SOURCE TYPE: Industrial	EMISSION SOURCE: Undetermined	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC:			
SOURCE OF COMPLAINT: PEAS	PEAS: 505-0	04	
NATURE OF COMPLAINT: [x] Odor	[]Opacity []Fugi	tive Dus	t []Fallout
[]Open Burning []	Health Effects []Susp.	Health E	ffects []Other
received the foll Ms. Stone called at 5:49 pm. She oil/gas character MAP was notified	the next day (Monday) but	thon on a	July 15, 2004 00 pm and had a
to report from th Resolution:	eir operations records. received too late for fie	eld inves	

DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION UPLICATE COMPLAINT LOG

COMPLAINT NO:C-04WC-0235	DATE/TIME RECEIVED: 07/16/2004	09:34:13	RECEIVED BY: JIA
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 07/15/2004	17:00:00	DATE RSLVD: 07/17/2004
FACILITY: MARATHON ASHLANI	D PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STRE	EET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: AUDRA NIXON			
LOCATION: 1046 ETHEL		PHONE NO:	313-841-9824
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:	
SOURCE TYPE: Industrial	EMISSION SOURCE: Fugitive	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC: petroleum oil	refinery		
· · · · · · · · · · · · · · · · · · ·		_	
SOURCE OF COMPLAINT: PEAS	PEAS: 506-	04	
	PEAS: 506-		t []Fallout
		ritive Dus	
NATURE OF COMPLAINT: [x] Odor [] Open Burning [x] REMARKS: I received a call received the foll Ms. Nixon called at 6:04 pm. She the house and bur MAP was notified reported finding Resolution:	[]Opacity []Fug	on July 1 Tathon on n at 5:00 T/19/2004 eir opera	ffects []Other 6, 2004 and July 15, 2004 pm and were in) but again

COMPLAINT NO:C-04WC-0236	DATE/TIME RECEIVED:	07/16/2004	09:36:38	RECEIVED BY: JIA
ASSIGNED TO: LV	DATE/TIME OF INCIDENT	:07/15/2004	17:00:00	DATE RSLVD: 10/15/2004
FACILITY: MARATHON ASHLAN	PETROLEUM L	LC	SRN:	A9831
LOCATION: 1300 S FORT STR	3ET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: LOUISE JONES				
LOCATION: 1218 ETHEL			PHONE NO:	313-842-1871
CITY: DETROIT	STATE:	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED:	/ /	TYPE:	
SOURCE TYPE: Industrial	EMISSION SOURCE: 1	Fugitive	SCC CODE:	
SCC DESC: UNKNOWN				
SOURCE DESC: PETROLEUM OIL	REFINERY			
SOURCE OF COMPLAINT. DEAG				
Source of Complaint: PEAS		PEAS: 507-	04	
	[]Opacity			t []Fallout
SOURCE OF COMPLAINT: PEAS NATURE OF COMPLAINT: [x] Odor [] Open Burning [x]		/ []Fug	itive Dus	
NATURE OF COMPLAINT: [x] Odor	from the PEA owing informations ode regarding ode said the odors and were both	[]Fug as []Susp. as operator ation: ars from Mar as started a achering her as received	itive Dus Health E on July 1 athon on a t 5:00 pm throat. for about	ffects []Other 6, 2004 and July 15, 2004 and the odors thesame time

COMPLAINT NO:C-04WC-0237 DATE/TIME RECEIVED: 07/16/2004 09:40:50 RECEIVED	
l l	BY: JIA
ASSIGNED TO: LV DATE/TIME OF INCIDENT: 07/15/2004 19:00:00 DATE RSLV	VD: 10/15/2004
FACILITY: MARATHON ASHLAND PETROLEUM LLC SRN: A9831	
LOCATION: 1300 S FORT STREET COUNTY: WAYNE	CO
CITY: DETROIT ZIP CODE: 48217	
CONTACT: JEFF BRUESTLE PHONE NO: 313-84	43-9100
COMPLAINANT: DORORTHY JONES	
LOCATION: 1600 S. BASSETT PHONE NO: 313-38	83-4714
CITY: DETROIT STATE: MI ZIP CODE: 48217 -	
FOLLOW-UP CONTACT REQUESTED? Yes DATE NOTIFIED: / / TYPE:	
SOURCE TYPE: Industrial EMISSION SOURCE: Fugitive SCC CODE:	
SCC DESC: UNKNOWN	
SOURCE DESC: PETROLEUM OIL REFINERY	
SOURCE OF COMPLAINT: PEAS PEAS: 509-04	[]Fallout
SOURCE OF COMPLAINT: PEAS PEAS: 509-04	
SOURCE OF COMPLAINT: PEAS NATURE OF COMPLAINT: [x] Odor [] Opacity [] Fugitive Dust	
SOURCE OF COMPLAINT: PEAS NATURE OF COMPLAINT: [x] Odor [] Opacity [] Fugitive Dust [] Open Burning [x] Health Effects [] Susp. Health Effects	s []Other
SOURCE OF COMPLAINT: PEAS PEAS: 509-04 NATURE OF COMPLAINT: [x] Odor [] Opacity [] Fugitive Dust [] Open Burning [x] Health Effects [] Susp. Health Effects REMARKS: I received a call from the PEAS operator on July 16, 200	odors from
SOURCE OF COMPLAINT: PEAS PEAS: 509-04 NATURE OF COMPLAINT: [x] Odor [] Opacity [] Fugitive Dust [] Open Burning [x] Health Effects [] Susp. Health Effects REMARKS: I received a call from the PEAS operator on July 16, 200 received the following info: Ms. Jones called at 7:05 pm on July 15, 2004 regarding o Marathon. She said the odors began at 7:00 pm on July 1	odors from 5, 2004
NATURE OF COMPLAINT: PEAS PEAS: 509-04 NATURE OF COMPLAINT: [x] Odor [] Opacity [] Fugitive Dust [] Open Burning [x] Health Effects [] Susp. Health Effects REMARKS: I received a call from the PEAS operator on July 16, 200 received the following info: Ms. Jones called at 7:05 pm on July 15, 2004 regarding of Marathon. She said the odors began at 7:00 pm on July 1 and were causing her to be sick and nauseated. This was one of four complaints received about the same period. This was discussed with MAP who reported finding	odors from 5, 2004

COMPLAINT NO: C-04WC-0238	DATE/TIME RE	CEIVED:	07/15/2004	05:50:00	RECEIVED BY: GJK
ASSIGNED TO: LV	DATE/TIME OF	INCIDENT	:07/15/2004	ongoing	DATE RSLVD:10/15/2004
FACILITY: MARATHON ASHLANI) PETROL	EUM L	LC	SRN:	A9831
LOCATION: 1300 S FORT STR	CET			COUNTY:	WAYNE CO
CITY: DETROIT				ZIP CODE:	48217
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: JACQUELINE SM	TH				
LOCATION: 1125 ETHEL				PHONE NO:	313-841-0057
CITY: DETROIT		STATE:	MI	ZIP CODE:	48217-1670
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIO	FIED:	/ /	TYPE:	
SOURCE TYPE: Industrial	EMISSION S	SOURCE: T	Undetermine	SCC CODE:	
SCC DESC: UNKNOWN					
SOURCE DESC: refinery					
SOURCE OF COMPLAINT: PEAS			PEAS: 504	-04	
SOURCE OF COMPLAINT: PEAS NATURE OF COMPLAINT: [x] Odor	[]O _I	pacity			t []Fallout
	_	- \ <u>-</u>	/ []Fu	gitive Dus	
NATURE OF COMPLAINT: [x]Odor	Health I	Effect PEAS EAS come odor call	[]Function []Susport [] 504-04 coordinator [] coordinator [] coordinator []	gitive Dus . Health E Paul Schle	usener at
NATURE OF COMPLAINT: [x] Odor [] Open Burning [x] REMARKS: Thursday 7/15/200 I received a call 5:50PM regarding refinery. The com	from Properties of the starts	PEAS control c	s []Susp 504-04 bordinator : cs coming for ed the PEAS 5:15PM. ecked the we was mostly with 13 mph the complate e oil, gasof	Paul Schlerom Marath cather converter converte	eusener at ton Oil at 5:22PM and ditions on the the temperature gusting to 21 she said the ulfur all mixed making

COMPLAINT NO: C-04WC-0273	DATE/TIME RECEIVED: 08/11/2004 1	0:56:00	RECEIVED BY: JIA
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 08/11/2004 1	0:46:00	DATE RSLVD: 08/11/2004
FACILITY: MARATHON ASHLAN	PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STR	CET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: JACQUELINE SM	CTH		
LOCATION: 1125 ETHEL		PHONE NO:	313-841-0057
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: 08/11/2004	TYPE:	Verbal
SOURCE TYPE: Industrial	EMISSION SOURCE: Stack	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC: crude oil ref:	inery		
SOURCE OF COMPLAINT: Verbal			
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dus	t []Fallout
[]Open Burning []	Health Effects []Susp.	Health E	ffects []Other
Marathon. She fe	called because of "gasolin eels it is very strong tod ed to call Lee Varner, but	ay. She	has called in
NAME:	DATE:		SUPERVISOR:

DUPLICATE AIR QUALITY DIVISION COMPLAINT LOG

COMPLAINT NO:C-04WC-0319	DATE/TIME R	ECEIVED:	08/23/2004 1	5:30	RECEIVED BY: REB
ASSIGNED TO: LV	DATE/TIME OF	FINCIDENT	08/23/2004		DATE RSLVD: 10/15/2004
FACILITY: MARATHON ASHLANI) PETROI	EUM LI	ıC	SRN:	A9831
LOCATION: 1300 S FORT STRI	EET			COUNTY:	WAYNE CO
CITY: DETROIT				ZIP CODE:	48217
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: OFFICER TAYLOR	2				
LOCATION: UNKNOWN				PHONE NO:	313-323-1261
CITY: MELVINDALE		STATE:	MI	ZIP CODE:	48122-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTI	FIED:	/ /	TYPE:	
SOURCE TYPE: Other	EMISSION	SOURCE: U	ndetermined	SCC CODE:	
SCC DESC: UNKNOWN					
SOURCE DESC:					
SOURCE OF COMPLAINT: Verbal					
NATURE OF COMPLAINT: [x]Odor	[]0	pacity	[]Fugi	tive Dus	t []Fallout
[]Open Burning []	Health	Effect	s []Susp.]	Health E	ffects []Other
There is a smell UPDATE: 8/27/2004 MARATHON ASHLAND boiler drop off 1 wind for about th 14 hours later, a process unit, esp restarted	had rep ine tri e next nd may : ecially	orted ggerin 6.0 ho have b	that at 0130 g a major shu urs. This cor een associate CCU which was	the ref utdown. mplaint ed with	inery had a There were no came in about startup of some
NAME :			DATE :		SUPERVISOR:

DUPLICATEMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION COUPLICATE

COMPLAINT NO:C-04WC-0322	DATE/TIME RE	ECEIVED: 0	8/30/2004 0	8:30	RECEIVED BY: REB
ASSIGNED TO: LV	DATE/TIME OF	INCIDENT: 0	8/29/2004 1	8:54	DATE RSLVD:10/12/2004
FACILITY: MARATHON ASHLAN	D PETROL	EUM LLC		SRN:	A9831
LOCATION: 1300 S FORT STR	EET			COUNTY:	WAYNE CO
CITY: DETROIT				ZIP CODE:	48217
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: OFFICER TAFT					
LOCATION: UNKNOWN		•		PHONE NO:	
CITY: MELVINDALE		STATE: M:	C	ZIP CODE:	48122-
FOLLOW-UP CONTACT REQUESTED? No					
SOURCE TYPE: Other	EMISSION	SOURCE: Und	determined	SCC CODE:	
SCC DESC: UNKNOWN					
SOURCE DESC:					
SOURCE OF COMPLAINT: Verbal					
NATURE OF COMPLAINT: [x]Odor	[]0	pacity	[]Fugi	tive Dus	t []Fallout
[]Open Burning []	Health:	Effects	[]Susp. I	Health E	ffects []Other
Officer Taft reporeceived a number type/sulfur odor basically blowing. The company report beginning on 8/28 a boiler shutdow or more major prostartups caused s	f of complete from Manager straight from Manager from Man	plaints rathon A ht down eries of n the AM h, due t to have	regarding ashland common control of the lack to be shute	a burned ing from levard. For the posystem of steam	match the west period failure caused m, caused two
NAME :			PLIVAL		SUPERVISOR:



O PEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION COMPLAINT LOG

COMPLAINT NO: C-05WC-0082	DATE/TIME RECEIVED: 1	1/12/2004	13:15:00	RECEIVED BY: TV
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 1	1/15/2004	12:00:0	DATE RSLVD:11/24/2004
FACILITY: MARATHON ASHLANI	PETROLEUM LLC		SRN:	A9831
LOCATION: 1300 S FORT STRI	ET		COUNTY:	WAYNE CO
CITY: DETROIT			ZIP CODE:	48217
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100
COMPLAINANT: CAROL MOORE				
LOCATION: 1866 ANNABELLE			PHONE NO:	313-382-6838
CITY: DETROIT	STATE: M	I.	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: 11	/24/2004	TYPE:	Verbal
SOURCE TYPE: Industrial	EMISSION SOURCE: Fug	gitive	SCC CODE:	
SCC DESC: UNKNOWN				
SOURCE DESC: A rotten egg s	mell in the air	r, suspect	Marathon	Ashland refinery
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: [x] Odor	[]Opacity	[]Fug:	itive Dus	t []Fallout
[]Open Burning []	Health Effects	[]Susp.	Health E	ffects []Other
Ms. Moore called a complaint which Vincent's phone. to Mina (Ms. McLet Ms. Moore complaint that she suspected This type of odor before. Because of the delepossible to make a reached Ms. Moore complaint in some	resulted in a Tom eventually more) who forwand that an over that Marathon, which smelled ay in receiving meaning field by telephone o	message be forwarded in to retted g the comp investigan 11/24/20	eing left the messa this ins odor was in cefinery v d eggs, ha claint it ation. How	on Tom age (complaint) spector. In the air and vas to blame. ad occurred was not vever, I
NAME :	COUPLIC	DATE:		SUPERVISOR:



DUPLICATE AIR QUALITY DIVISION COMPLAINT LOG

COMPLAINT NO:C-05WC-0097	DATE/TIME RECEIVED: 12/19/2004 2	0:04:PM	RECEIVED BY: JW	
ASSIGNED TO: LV	DATE/TIME OF INCIDENT:11/19/2004 1	5:00:PM	DATE RSLVD: 12/20/2004	
FACILITY: MARATHON ASHLANI	PETROLEUM LLC	SRN:	A9831	
LOCATION: 1300 S FORT STRE	CET	COUNTY:	WAYNE CO	
CITY: DETROIT		ZIP CODE:	48217	
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100	
COMPLAINANT: KEN WEISS, DTE	(GAS CO)			
LOCATION:		PHONE NO:	313-412-0364	
CITY:	STATE: MI	ZIP CODE:	48217-	
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: / /	TYPE:	Verbal	
SOURCE TYPE: Industrial	EMISSION SOURCE: Undetermined	SCC CODE:		
SCC DESC: UNKNOWN				
SOURCE DESC: STRONG GAS SME	LL, ROTTEN EGG, LIKE SOME	THING BU	RNING	
SOURCE OF COMPLAINT: Verbal				
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dus	t []Fallout	
[]Open Burning []	Health Effects []Susp.	Health E	ffects []Other	
[]Open Burning []Health Effects []Susp. Health Effects []Other REMARKS: PEAS CALLS NOS. 956-04, 958-04, 959-04 and 960-04 During 12/19/2004 day and afternoon shifts, the Marathon Ashland refinery had some weather related problems which caused releases of process gases into the air and very significant unpleasant odors. The incident occurred over a more than 8 hour period. Many calls were made to DTE Gas Company, alleged 40, because complainants thought they might have been smelling natural gas (mercaptan).				
freeze-ups, and proprimary source was	he refinery were due to the roblems in the instrumental identified as the Vacuum ow, and consequently not a	ation sys m Unit Se	stems. The eal Drum water	
NAME :	PATRITE		SUPERVISOR:	

COMPLAINT NO:C-05WC-0107	DATE/TIME RECEIVED: 01/03/2005 1	L5:00 PM	RECEIVED BY: LV
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 12/30/2004 1	4:57 PM	DATE RSLVD: 01/04/2005
FACILITY: MARATHON ASHLAN	O PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STR	3ET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100
COMPLAINANT: MS JACQULINE S	SMITH		
LOCATION: 1125 ETHEL		PHONE NO:	313-841-0057
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: 01/04/2005	TYPE:	Verbal
SOURCE TYPE: Industrial	EMISSION SOURCE: Fugitive	SCC CODE:	4-03-999-99
SCC DESC: Petrol. Produ	act Storage (Refineries, O	il & Gas	Fields Only)
Fugitive Emis	sions, See Comments		·
	nery operations/ With sto	rage tan	ks/ Sulfur recove
		rage tan	ks/ Sulfur recove
SOURCE DESC: Petroleum Refi			
SOURCE DESC: Petroleum Refi	nery operations/ With sto	tive Dus	
SOURCE DESC: Petroleum Refi	nery operations/ With sto	tive Dus	t []Fallout
SOURCE DESC: Petroleum Refi SOURCE OF COMPLAINT: Verbal NATURE OF COMPLAINT: [x] Odor [] Open Burning [] REMARKS: INCIDENT: On 12/30/2004, Th AQD office and le telephone number very heavy gas sm further identifie refinery. The tim RESOLUTION:	[]Opacity []Fugi Health Effects []Susp. ursday, Mrs. Jacqueline Si ft voice messages on the for Lee Varner. She comple ell around the Fort Street d the odor as being from e was about 2:57 PM.	tive Dus Health E mith cal general ained th t - Scha the Mara	t []Fallout ffects []Other led the Detroit number and the at there was a efer area. She thon Ashland
SOURCE DESC: Petroleum Refi SOURCE OF COMPLAINT: Verbal NATURE OF COMPLAINT: [x] Odor [] Open Burning [] REMARKS: INCIDENT: On 12/30/2004, Th AQD office and le telephone number very heavy gas sm further identifie refinery. The tim RESOLUTION: The call and the available to foll	[]Opacity []Fugi Health Effects []Susp. ursday, Mrs. Jacqueline Sf ft voice messages on the for Lee Varner. She completell around the Fort Street d the odor as being from	tive Dus Health E mith cal general ained th t - Scha the Mara	t []Fallout ffects []Other led the Detroit number and the at there was a efer area. She thon Ashland ay. No one was Mrs. Smith did

DUPLICATE ARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION COMPLAINT LOG



COMPLAINT NO:C-05WC-0116	DATE/TIME RECEIVED: 01/10/2005	13:10:	RECEIVED BY: LV	
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 01/10/2005	13:00	DATE RSLVD:01/10/2005	
FACILITY: MARATHON ASHLAN	O PETROLEUM LLC	SRN:	A9831	
LOCATION: 1300 S FORT STR	CET	COUNTY:	WAYNE CO	
CITY: DETROIT		ZIP CODE:	48217	
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100	
COMPLAINANT: MS JACQUELINE	SMITH			
LOCATION: 1125 SOUTH ETF	IEL	PHONE NO:	313-841-0057	
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-	
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFIED: 01/10/2005	TYPE:	Verbal	
SOURCE TYPE: Industrial	EMISSION SOURCE: Fugitive	SCC CODE:	4-03-999-99	
SCC DESC: Petrol. Produ	ct Storage (Refineries, (Dil & Ga	s Fields Only)	
Fugitive Emis	sions, See Comments			
SOURCE DESC: Oil Refinery S	torage Tanks			
SOURCE OF COMPLAINT: Other				
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dus	st []Fallout	
[]Open Burning []	Health Effects []Susp.	Health I	Effects []Other	
REMARKS:				
At approximately 1:00 PM on Monday, 1/10/2005 Ms Jacqueline Smith called the Detroit Office of AQD to report a very strong gasoline/gas smell around the Fort Street - Schaefer intersection. A message was left on the voice mail for Lee Varner; a second call was placed to the office's 456-4700 number. Ms Smith's call was returned at 1:30 PM at which time inspector Lee Varner told her he was leaving to make a field inspection of the area. Katie Koster accompanied Lee Varner on the investigation. Approximately 1 and ½ hours were spent searching around and downwind of the refinery. A search of Ms Smith's neighborhood was				
	MOUPL!	······································		
NAME:			SUPERVISOR:	

DUPLICATE AIR QUALITY DIVISION COMPLAINT LOG

COMPLAINT NO:C-05WC-0138	DATE/TIME RE	CEIVED:	01/28/2005	10:30:AM	RECEIVED BY: TG
ASSIGNED TO: LV	DATE/TIME OF	INCIDENT	r: 01/27/2005	10:30:AM	DATE RSLVD: 01/27/2005
FACILITY: MARATHON ASHLAND PETROLEUM					A9831
LOCATION: 1300 S FORT STR	COUNTY:	WAYNE CO			
CITY: DETROIT				ZIP CODE:	48217
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: MRS LEONARD					
LOCATION: 2192 BASSETT				PHONE NO:	313-388-9218
CITY: DETROIT		STATE:	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIF	FIED: (02/03/2005	TYPE:	Verbal
SOURCE TYPE: Industrial	EMISSION S	SOURCE: 1	Fugitive	SCC CODE:	
SCC DESC: UNKNOWN					
SOURCE DESC: PETROLEUM REFI	NERY AN	D PROI	OUCTS STORAG	E TANKS	
SOURCE OF COMPLAINT: Verbal					
NATURE OF COMPLAINT: $[\mathbf{x}]$ Odor	[]0[pacity	γ [x] Fug	itive Dus	t []Fallout
[]Open Burning []	Health I	Effect	s []Susp.	Health E	ffects []Other
On 1/28/2005 Teresa Seidel received a call from a Mrs. Leonard whose address is 2192 Bassett, Detroit regarding a situation she had experienced the previous day (1/27/2005) near Marathon Ashland Petroleum's Detroit refinery. While driving North on Schaefer between the I-75 and conrail overpasses at 10:30 AM, Mrs. Leonard experienced passing through a gray fog/smog extending from the process area on the right to the tank farm in Melvindale on the Left. Upon passing through the fog she noticed an obnoxious odor had entered her car, an odor she has come to associate with the Marathon Ashland refinery from experience. Being asthmatic, the odor triggered an incident of coughing and wheezing for Mrs. Leonard.					
NAME :			DATE:		SUPERVISOR:





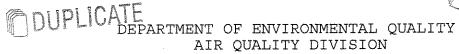
DUPLICATE DEPARTMENT OF ENVIRONMENTAL QUALITY TO OMALITY DIVISION COMPLAINT LOG

COMPLAINT NO: C-05WC-0163	DATE/TIME RECE	EIVED:	02/09/2005	11:30:AM	RECEIVED BY: LV
ASSIGNED TO: LV	DATE/TIME OF	INCIDENT	:02/09/2005	MA:00:8	DATE RSLVD: 02/10/2005
FACILITY: MARATHON ASHLAN) PETROLE	UM LI	LC	SRN:	A9831
LOCATION: 1300 S FORT STR	COUNTY:	WAYNE CO			
CITY: DETROIT				ZIP CODE:	48217
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: MRS LEONARD					
LOCATION: 2192 BASSETT				PHONE NO:	313-388-9218
CITY: DETROIT	S	STATE:	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? Yes	DATE NOTIFI	IED:	/ /	TYPE:	Verbal
SOURCE TYPE: Industrial	EMISSION SC	OURCE: I	Rugitive	SCC CODE:	
SCC DESC: UNKNOWN		,		`	
SOURCE DESC: Petroleum Refi	nery and	Petr	coleum Produ	ıcts Stora	ge
SOURCE OF COMPLAINT: Verbal					
NATURE OF COMPLAINT: [x] Odor	q0[]	acity	/ []Fug	itive Dus	t []Fallout
[]Open Burning []	Health E	ffect	s []Susp.	Health E	ffects []Other
REMARKS:		•			
mRS lEONARD REPORTED A DRIVE BY ODOR ON sCHAEFER Street between Fort St and the railroad underpass at both 8:30 AM and also 11:00 AM. Investigation is in progress at this time.					
			DUPLICAT	San	
NAME :			DATE :		SUPERVISOR:

COMPLAINT NO:C-05WC-0297	DATE/TIME RE	CEIVED:	06/22/2005	12:55 PM	RECEIVED BY: JK
ASSIGNED TO: LV	DATE/TIME OF	INCIDENT	:06/22/2005	12:55 PM	DATE RSLVD: 06/23/2005
FACILITY: MARATHON ASHLAN	ND PETROL	EUM L	LC	SRN:	A9831
LOCATION: 1300 S FORT STE	COUNTY:	WAYNE CO			
CITY: DETROIT				ZIP CODE:	48217
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: MS. DELORES I	EONARD				
LOCATION: 2192 BASSETT				PHONE NO:	313-388-9218
CITY: DETROIT		STATE:	MI	ZIP CODE:	48217-
FOLLOW-UP CONTACT REQUESTED? No					
SOURCE TYPE: Industrial	EMISSION S	SOURCE: T	Indetermined	SCC CODE:	
SCC DESC: UNKNOWN					
SOURCE DESC: odor, alterna	tively de	escrib	ed as a sul:	fur odor	and an egg odor
SOURCE OF COMPLAINT: PEAS			PEAS:		
NATURE OF COMPLAINT: [x] Odor	[]O _I	pacity	r []Fug:	itive Dus	t []Fallout
[]Open Burning []Health H	Effect	s []Susp.	Health E	ffects []Other
REMARKS: At 12:55 PM on 6/22/2005, complainant phoned AQD to report an odor impacting her at the above address. Complainant alternatively described the odor as a sulfur-like odor and an egg-like odor. Complainant first noted the odor on Monday (6/20/2005). On Tuesday (6/21/2005) the complainant was not home. Today (6/22/2005) the complainant first noted the odor about 30 minutes ago; the complainant alleges the odor is strong enough to cause her to stop planting flowers in the yard and come into the house. At 1:00 PM on 6/22/2005, I received a PEAS call from the complainant. Complainant phoned the PEAS at 12:36 PM on 6/22/2005, reporting an "odor coming from a factory beyond the I-75 bridge and Delray". Complainant reports the odor began at					
NAME :			DATE:		SUPERVISOR:

DUPLICATE AIR QUALITY DUPLICATE COMPLAINT LOG

COMPLAINT NO: C-05WC-0312	DATE/TIME RECEIVED: 06/29/2005 1	:33 PM	RECEIVED BY: JK		
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 06/29/2005 C	ngoing	DATE RSLVD: 06/29/2005		
FACILITY: MARATHON ASHLANI	PETROLEUM LLC	SRN:	A9831		
LOCATION: 1300 S FORT STRE	CET	COUNTY:	WAYNE CO		
CITY: DETROIT		ZIP CODE:	48217		
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100		
COMPLAINANT: MS. JERISA CAV	ANESS				
LOCATION: 1519 ANNABELLE	ROAD	PHONE NO:	313-990-0446		
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-		
FOLLOW-UP CONTACT REQUESTED? No					
SOURCE TYPE: Industrial	EMISSION SOURCE: Stack	SCC CODE:			
SCC DESC: UNKNOWN					
SOURCE DESC: reports fumes	and heat from Marathon Oi	1			
SOURCE OF COMPLAINT: PEAS	PEAS:				
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dust	[]Fallout		
[]Open Burning []	Health Effects []Susp. 1	Health Ei	ffects [x]Other		
PEAS Operator #91 forwarded this information at 1:33 PM on 6/29/2005. Complainant reports "fumes are high during the day and they can feel the flame of the torch through the heat" regarding "Marathon Oil" on Shaefer between Fort and Oakwood. Complainant reports the fumes and heat were noted at 10:35 AM on 6/29/2005 and have continued through the time of the PEAS call. Complainant phoned the PEAS just prior to PEAS phoning AQD. RESOLUTION: Jeff Bruestle, MAP Senior Environmental personnel, was contacted to check out this complaint. Visibility and noise from a flare could be a problem; however, the distance between any flare and the address of complainant is much too far for heat sensitivity. On public roadways near the flares could be close enough to feel					
NAME :	@ DAUPLICA	Annual Property of the Control of th	SUPERVISOR:		



DUPLICATE COMPLAINT LOG

COMPLAINT NO: C-06WC-0063	DATE/TIME RECE	IVED: 11	/12/2005	18:45 PM	RECEIVED BY: LV
ASSIGNED TO: GJK	DATE/TIME OF I	NCIDENT: 11	/12/2005	18:00 PM	DATE RSLVD: 11/23/2005
FACILITY: MARATHON ASHLAN	D PETROLE	UM LLC		SRN:	A9831
LOCATION: 1300 S FORT STR	EET			COUNTY:	WAYNE CO
CITY: DETROIT				ZIP CODE:	48217-
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: I.J. OBARA					
LOCATION: 3006 SALINA				PHONE NO:	313-842-2409
CITY: DEARBORN	s	TATE: MI		ZIP CODE:	48120-
FOLLOW-UP CONTACT REQUESTED? No					
SOURCE TYPE: Industrial	EMISSION SO	URCE: Und	etermined	SCC CODE:	
SCC DESC: UNKNOWN					
SOURCE DESC: VERY STRONG FO	OUL ODOR,	BURNIN	G RUBBER		
SOURCE OF COMPLAINT: PEAS		P	EAS: 940-0	05	
NATURE OF COMPLAINT: [x]Odor	[]	acity	[]Fug:	itive Dus	t []Fallout
[]Open Burning []	Health E	ffects	$[\mathbf{x}]$ Susp.	Health E	ffects []Other
REMARKS:				÷	
PEAS NO. 940-05					
Mr. Obara reporte of burnt rubber. affected.					
			CATT		
NAME :			DATE:		SUPERVISOR:

DUPLICATE PARTMENT OF ENVIRONMENTAL QUALITY PLICATE AIR QUALITY DIVISION COMPLAINT LOG

COMPLAINT NO: C-06WC-0064	DATE/TIME RECEIVED: 11/12/2005 1	8:16:PM	RECEIVED BY: LV
ASSIGNED TO: GJK	DATE/TIME OF INCIDENT:11/12/2005 1	8:15 PM	DATE RSLVD: 11/23/2005
FACILITY: MARATHON ASHLAN	O PETROLEUM LLC	SRN:	A9831
LOCATION: 1300 S FORT STR	EET	COUNTY:	WAYNE CO
CITY: DETROIT		ZIP CODE:	48217-
CONTACT:		PHONE NO:	313-843-9100
COMPLAINANT: MRS MOLLIE LUC	GMAN		
LOCATION: 2795 HOLLY		PHONE NO:	313-842-2335
CITY: DEARBORN	STATE: MI	ZIP CODE:	48120-
FOLLOW-UP CONTACT REQUESTED? No			
SOURCE TYPE: Other	EMISSION SOURCE: Undetermined	SCC CODE:	
SCC DESC: UNKNOWN			
SOURCE DESC: VERY STRONG A	R POLLUTION, SOURCE UNKNO	WN	
SOURCE OF COMPLAINT: PEAS	PEAS: 941-0	5	
	PEAS: 941-0		t []Fallout
NATURE OF COMPLAINT: [x]Odor		tive Dus	
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dus	
NATURE OF COMPLAINT: [x]Odor []Open Burning []	[]Opacity []Fugi	tive Dus	
NATURE OF COMPLAINT: [x]Odor []Open Burning [] REMARKS: PEAS No. 941-05	[]Opacity []Fugi	tive Dus	ffects []Other
NATURE OF COMPLAINT: [x]Odor []Open Burning [] REMARKS: PEAS No. 941-05	[]Opacity []Fugi Health Effects [x]Susp.	tive Dus	ffects []Other
NATURE OF COMPLAINT: [x]Odor []Open Burning [] REMARKS: PEAS No. 941-05	[]Opacity []Fugi Health Effects [x]Susp. TED A VERY STRONG AIR POLL	tive Dus	ffects []Other
NATURE OF COMPLAINT: [x]Odor []Open Burning [] REMARKS: PEAS No. 941-05	[]Opacity []Fugi Health Effects [x]Susp. TED A VERY STRONG AIR POLL	tive Dus	ffects []Other
[]Open Burning [] REMARKS: PEAS No. 941-05	[]Opacity []Fugi Health Effects [x]Susp. TED A VERY STRONG AIR POLL	tive Dus	ffects []Other
NATURE OF COMPLAINT: [x] Odor [] Open Burning [] REMARKS: PEAS No. 941-05	[]Opacity []Fugi Health Effects [x]Susp. TED A VERY STRONG AIR POLL	tive Dus	ffects []Other

DUPLICATE AIR QUALITY DIVISION COMPLAINT LOG

COMPLAINT NO:C-06WC-0066	DATE/TIME REG	CEIVED:	11/12/2005	18:32:PM	RECEIVED BY: LV
ASSIGNED TO: GJK	DATE/TIME OF	INCIDENT	11/12/2005	18:00	DATE RSLVD:11/23/2005
FACILITY: MARATHON ASHLAN	SRN:	A9831			
LOCATION: 1300 S FORT STRE	COUNTY:	WAYNE CO			
CITY: DETROIT	ZIP CODE:	48217-			
CONTACT: JEFF BRUESTLE				PHONE NO:	313-843-9100
COMPLAINANT: MR, RONALD REI	OD .				
LOCATION:				PHONE NO:	313-213-5107
CITY: DEARBORN		STATE:	MI	ZIP CODE:	48120-
FOLLOW-UP CONTACT REQUESTED? No					
SOURCE TYPE: Industrial	EMISSION S	SOURCE: 1	Undetermine	SCC CODE:	
SCC DESC: UNKNOWN					
SOURCE DESC: STRONG AIR POI	LUTION,	FOUL	ODOR		
SOURCE OF COMPLAINT: PEAS			PEAS: 942-	- 0 5	
NATURE OF COMPLAINT: [x] Odor	[]O _I	pacity	y []Fuç	jitive Dus	t []Fallout
NATURE OF COMPLAINT: [x]Odor []Open Burning []					
	Health H	Effect	ts []Susp.	Health E	

OUPLICATEPARTMENT OF ENVIRONMENTAL QUALITY UPLICATE AIR QUALITY DIVISION COMPLAINT LOG

COMPLAINT NO: C-06WC-0553	DATE/TIME RECEIVED	08/15/2006	15:15:42	RECEIVED BY: JFV	
ASSIGNED TO: JIA	DATE/TIME OF INCID	ENT: 08/15/2006	03:00	DATE RSLVD: 08/15/2006	
FACILITY: MARATHON ASHLANI	PETROLEUM	LLC	SRN:	A9831	
LOCATION: 1300 S FORT STR	CET		COUNTY:	WAYNE CO	
CITY: DETROIT			ZIP CODE:	48217	
CONTACT: JEFF BRUESTLE			PHONE NO:	313-843-9100	
COMPLAINANT: MANUEL GARZA					
LOCATION: 9187 LANE ST			PHONE NO:	313-485-8237	
CITY: DETROIT	STATE:	MI	ZIP CODE:	48209-	
FOLLOW-UP CONTACT REQUESTED? No					
SOURCE TYPE: Industrial	EMISSION SOURCE:	Stack	SCC CODE:		
SCC DESC: UNKNOWN					
SOURCE DESC: Sulfur smell a	nd venting	sound			
SOURCE OF COMPLAINT: Verbal					
NATURE OF COMPLAINT: [x] Odor	[]Opacit	y []Fug	itive Dus	t []Fallout	
[]Open Burning []	Health Effe	cts [x]Susp.	Health E	ffects []Other	
Complainant stated that he could not sleep due to a loud venting sound and acrid, sulfur smoke. He had to close his windows, but the smell wouldn't go away. The event began at 03:00 and ended at 06:45, but the odor lingered until 07:15. Complainant believes that the company vents in the early morning hours to avoid detection. Complainant was reasonably certain that it was Marathon, as he worked in the petroleum refining industry, and the odor was consistent with what he had experienced.					
NAME :		DUPLICAT DATE:	grans	SUPERVISOR:	

COMPLAINT NO:C-07WC-0614	DATE/TIME RECEIVED: 09/18/2007	16:15	RECEIVED BY: DS		
ASSIGNED TO: LV	DATE/TIME OF INCIDENT: 09/18/2007	16:00	DATE RSLVD: 09/18/2007		
FACILITY: MARATHON PETROLI	EUM LLC	SRN:	A9831		
LOCATION: 1300 S FORT STR	GET	COUNTY:	WAYNE CO		
CITY: DETROIT		ZIP CODE:	48217		
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100		
COMPLAINANT: HELEN GRANT/J	AC SMITH				
LOCATION: 1082 S. ETHYL		PHONE NO:	313-841-0057		
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-		
FOLLOW-UP CONTACT REQUESTED? No					
SOURCE TYPE: Industrial	EMISSION SOURCE: Fugitive	SCC CODE:	4-03-011-02		
SCC DESC: Petrol. Produ	ct Storage (Refineries,	Oil & Gas	Fields Only)		
Float Roof Ta	nks (67,000 BBl. Tank Si	ze)			
Gasoline RVP	10: Standing Loss				
SOURCE DESC: typical refine	RY ODORS ON OAKWOOD BEFO	RE RR TRA	CKS		
SOURCE OF COMPLAINT: Verbal					
NATURE OF COMPLAINT: [x] Odor	[]Opacity []Fug	itive Dus	t []Fallout		
[]Open Burning []:	Health Effects []Susp.	Health E	ffects []Other		
REMARKS:					
The complaint call originated with Ms Helen Grant came directly from, or through, Ms Jacqueline Smith. It was reported that while driving on I-75 southbound about 4:00 PM the complainant smelled odors from the Marathon Petroleum refinery. Coincidentally, inspectors Lee Varner and Jorge Acevedo were just completing an inspection at the refinery about that time and used I-75 northbound as our departing route. During the inspection while taking Visible Emission reading off the FCCU stack we had noted the wind direction to be from the southwest, away from					
NAME :	PO DIOMETICA!	To the second se	SUPERVISOR:		

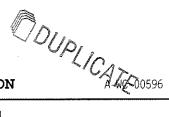
DUPLICATE DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION COMPLAINT LOG



		<u></u>	.,		
COMPLAINT NO: C-07WC-0615	DATE/TIME RECEIVED: 09/22/2007 1	LO:14 AM	RECEIVED BY: BVO		
ASSIGNED TO: JWL	DATE/TIME OF INCIDENT: 09/22/2007 S	9:02 AM	DATE RSLVD: 09/22/2007		
FACILITY: MARATHON PETROLI	EUM LLC	SRN:	A9831		
LOCATION: 1300 S FORT STR	COUNTY:	WAYNE CO			
CITY: DETROIT	ZIP CODE:	48217			
CONTACT: JEFF BRUESTLE		PHONE NO:	313-843-9100		
COMPLAINANT: DENISE HEARN	-				
LOCATION: 2235 ANNABELLE	E	PHONE NO:	313-383-8173		
CITY: DETROIT	STATE: MI	ZIP CODE:	48217-		
FOLLOW-UP CONTACT REQUESTED? No					
SOURCE TYPE: Industrial	EMISSION SOURCE: Undetermined	SCC CODE:			
SCC DESC: UNKNOWN					
SOURCE DESC: gasoline refir	ery				
SOURCE OF COMPLAINT: PEAS	PEAS: 668-0	7			
NATURE OF COMPLAINT: [x]Odor	[]Opacity []Fugi	tive Dus	t []Fallout		
[]Open Burning []	Health Effects []Susp.	Health E	ffects []Other		
This complaint was received by the PEAS Operator at 9:02 AM and forwarded to the DEQ PEAS Coordinator (Bruce Van Otteran) at 9:33 AM. Mr. Van Otteran forwarded the call to AQD Field Staff (Jon Lamb) at 10:14 AM. Complainant states that there is an "odor causing congestion". Weather data show winds from the NW at 12 MPH at the time of the call. I performed odor surveillance of the area between 12:15 PM and 1:15 PM on the date of the complaint. During this time, I observed intermittent sulfur/oil-type odors of Intensity Level 2 coming from the area of Marathon. The odor was characteristic of odors observed from the facility in the past. Winds were from					
I performed odor 1:15 PM on the da observed intermit coming from the a	surveillance of the area to the of the complaint. Dur tent sulfur/oil-type odor rea of Marathon. The odo	between ing this s of Inter r was cha	12:15 PM and time, I ensity Level 2 aracteristic of		



DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION



ACTIVITY REPORT: COMPLAINT INVESTIGATION

FACILITY: MARATHON ASHLAND F	SRN: A9831			
LOCATION: 1300 S FORT STREET		DISTRICT: WAYN	E COUNTY	
CITY: DETROIT		COUNTY: WAYN	E CO	
CONTACT: JEFF BRUESTLE		ACTIVITY DATE:	02/03/2003	
REPORT DATE: 02/04/2003	STAFF: JIA	TRAVEL TIME:	1 HOUR	
LEVEL OF INSPECTION:	FACILITY COMPLIANCE STATUS: U	TIME ON ACTIVITY:	45 MIN	
COMPLAINT NO: C-03WC-0101	COMPLAINT RESOLVED? No			
FOLLOW-UP CONTACT REQUESTED? No				
SOURCE CLASS:	[]NSPS []NESHAP [x]PSD []TO	KIC []MACT	

REMARKS:

On Feb. 3, 2003, the Detroit Field Office received an odor complaint from the office of the Mayor of Melvindale. Lee Varner, Terseer Hemben, Jill Zimmerman, and Jorge Acevedo drove out to the city of Melvindale to investigate the complaint. It was foggy and sort of misting the day of the complaint. The group drove around the vicinity of the Marathon facility and picked up intermittent smells of sulfur. The odor was not continuous and not strong enough to proceed with further action. The group did visit the city offices of Melvindale and spoke with Glori Mottarelli, the secretary to the Mayor, and discussed that we were following up on the complaint and the fact that the group did smell some sulfur odors. Jeff stated that he was going to send a group from Marathon to investigate and let us know either way what he found.



STATUS CODES:	C=COMPLIANCE	NC=NONCOMPLIANCE	NO=NOT OPERATING	U=UNDETERMINED
NAME :			DATE:	SUPERVISOR:

DUPLICATE DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION



ACTIVITY REPORT: COMPLAINT INVESTIGATION

FACILITY: MARATHON ASHLAND PETROLEUM LLC		SRN: A9831
LOCATION: 1300 S FORT STREET		DISTRICT: WAYNE COUNTY
CITY: DETROIT		COUNTY: WAYNE CO
CONTACT: JEFF BRUESTLE		ACTIVITY DATE: 02/03/2003
REPORT DATE: 02/04/2003	STAFF: LV	TRAVEL TIME: 1.0 HR
LEVEL OF INSPECTION: 1	FACILITY COMPLIANCE STATUS: C	TIME ON ACTIVITY: 2.0 HR
COMPLAINT NO: C-03WC-0101	COMPLAINT RESOLVED? No	
FOLLOW-UP CONTACT REQUESTED? No		
SOURCE CLASS: A	[]NSPS []NESHAP	[x]PSD []TOXIC []MACT
At approximately 11:45 AM, Lee Varner, Jill, Terser and Jorge went to the Dix-Oakwood intersection and searched around for odors of the type described by the complainant. Odors were noticed in two areas, Dix-Oakwood and South Dix-Schaefer. The complainant's office was visited (Melvindale City Hall) as was his business/workplace (Dix-Oakwood intersection.) Because some odors were found, although faint and intermittent, it was decide that the company should be contacted. Jeff Bruestle, Sr. Environmental Engineer, was visited at MAP's refinery main office and was told of our findings. Although a fax of the complaint information had been sent to MAP earlier, Jeff was unaware of it inasmuch as it was being handled by another person. Jeff was very cooperative and agreed to activate the facility's AIR/ODORS checklist; but unknown to Jeff the checklist procedure had been started by Ian Ladomer. Ian called the Detroit office almost as soon as we had returned to verbally report that all overpressure vents, control systems to flares, relief valves and fuel gas H2S composition had been found to be in normal operation.		searched around for ainant. Odors were ath Dix-Schaefer. The dale City Hall) as was esection.) Because some ermittent, it was decided at MAP's findings. Although a sent to MAP earlier, seeing handled by and agreed to activate anknown to Jeff the fan Ladomer. Ian called and returned to verbally col systems to flares,
QUALITY DIVISION.		r action by the AIR
STATUS CODES: C=COMPLIANCE	NC-NONCOMPLIZACEPLICATE NO-NOT C	OPERATING U=UNDETERMINED
NAMF:	DATE ·	SHEFRALSOR -



DUPLICATE PARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION

~	CHEDULED INVESTIGATION A-WC-00850			
FACILITY: MARATHON ASHLAND PETROLEUM LLC	C SRN: A9831			
LOCATION: 1300 S FORT STREET	DISTRICT: WAYNE COUNTY			
CITY: DETROIT	COUNTY: WAYNE CO			
CONTACT: IAN LADOMER	ACTIVITY DATE: 06/05/2003			
REPORT DATE: 06/10/2003 STAFF: LV	TRAVEL TIME: 1 HR			
LEVEL OF INSPECTION: 2 FACILITY COMPLIANCE	CE STATUS: C TIME ON ACTIVITY: 4 HR			
SOURCE CLASS: A [] NSPS []NESHAP [x]PSD []TOXIC []MACT			
REMARKS: BACKGROUND The Detroit Map Refinery situated in the southwest of Detroit, processes approximately 72,000 barrels per day (B/D) of crude oil which is refined into a product mix of approximately 50%				

The Detroit Map Refinery situated in the southwest of Detroit, processes approximately 72,000 barrels per day (B/D) of crude oil which is refined into a product mix of approximately 50% gasoline, 25% fuel oil, 18% Asphalt, and 7% other products. The makeup of this production will vary depending on the type of crude used as charge stock. The finished products leave the facility via truck, lake tanker, railroad car, or pipeline. The refinery operates 24 hours per day, 7 days per weeks, and 52 weeks per year. The refinery has been operating at this site for more than 50 years. MAP Detroit refinery operates under provisions/conditions of 28 air use permits and is both a PSD and ROP major facility.

The refinery is organized into five complexes for operations and maintenance purposes. Complex 1 has the Crude and Vacuum Units; Complex II consists of the Unifiner, Alkylation, Sulfur Recovery and Methyl Teritiary Butyl Ether (MTBE) (permanently shut down insummer 2002) units; Complex III includes Fluid Catalytic Cracking Unit (FCCU) and other Light Ends Units; Complex IV includes the Platformers, Hydrotreaters, and Boilers; and Complex V contains the storage and blending facilities, as well as the Marine Loading Facilities. The Refinery operations are controlled by a Distributed Control Computer System.

The Refinery is staged such that processing alters the physical and chemical state of the crude oil which in turn produces marketable products such as fuels and asphalt... Both sweet and sour crude oils are processed at the Detroit Refinery. Sour Crude contains a much higher content of sulfur components than sweet crude. All crude oil is pipelined into the Refinery. The

STATUS CODES:	C=COMPLIANCE	NC-NONCOMPLIANCE NO NO NOT OPERATING	U=UNDETERMINED
NAME :		DATE:	SUPERVISOR:



DUPLICATE DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION

ACTIVITY REPORT: SCHEDULED INVESTIGATION

A-WC-00850

FACILITY: MARATHON ASHLAND PETROLEUM LLC

SRN: A9831

REMARKS:

verification of corrections and changes to the flexible group tables in the ROP for products storage tanks were made. All emission units (storage tanks) listed as Group 1 (MACT 1), IFR (internal floating roof) and EFR (external floating roof) subject to 40 CFR 60, Subpart Kb were reviewed. Inconsistencies in recordkeeping time requirements for some emission units between Michigan Air Pollution Control Rules and the ROP were addressed to ensure Rule 213 compliance. A number of individual permit conditions were checked to ensure accuracy of conditions listed in the ROP.

MAP can show compliance with about any permit conditions which required process unit operating data and/or plant information being captured by their data loggers. It was agreed that unless prohibited by specific rules or regulations, the captured information would be acceptable for showing compliance.

APPLICABLE RULES AND PERMIT CONDITIONS:

The attached table lists 34 permits applicable to MAP (permit 262-02, Refinery Expansion, has not been issued).

CONCLUSION:

The overall compliance status remains indeterminate due to a need to make more specific evaluations of malfunction abatement plans, especially those associated with acid gas flaring incidents; however, to date there are no violations cited.



DUPLICATE AIR QUALITY DIVISION DIPLICATE A-wc-01278

		SRN: A	SRN: A9831 DISTRICT: WAYNE COUNTY	
		DISTRIC		
CITY: DETROIT		. COUNTY:	WAYNE CO	
CONTACT: JEFF BRUESTLE		ACTIVIT	Y DATE: / /	
REPORT DATE: 04/08/2004	STAFF:	TRAVEL	TIME:	
LEVEL OF INSPECTION:	FACILITY COMPLIANCE S	TATUS: TIME ON	ACTIVITY:	
COMPLAINT NO: C-04WC-010C	COMPLAINT RESOLVED? 1	40		
FOLLOW-UP CONTACT REQUESTED? NC)			
SOURCE CLASS:	[]NSPS []N	NESHAP [x] PSD	[]TOXIC []MACT	
		PLICATE		
STATUS CODES: C=COMPLIANCE	NC=NONCOMPLIANCE	NO-NOT OPERATING	U=UNDETERMINED	
NAME :		DATE:	SUPERVISOR:	

DOUPLICATE DEPARTMENT OF ENVIRONMENTAL QUALIT AIR QUALITY DIVISION

DUPLICATE ACTIVITY REPORT: COMPLAINT INVESTIGATION

A-WC-01439

Programme .		
FACILITY: MARATHON ASHLAND PETROLEUM LLC LOCATION: 1300 S FORT STREET		SRN: A9831
		DISTRICT: WAYNE COUNTY
CITY: DETROIT		COUNTY: WAYNE CO
CONTACT: JEFF BRUESTLE		ACTIVITY DATE: 05/25/2004
REPORT DATE: 06/01/2004	STAFF: SKW	TRAVEL TIME: 1 HOUR
LEVEL OF INSPECTION: 2	FACILITY COMPLIANCE STATUS: C	TIME ON ACTIVITY: 4 HOURS
COMPLAINT NO: See Below	COMPLAINT RESOLVED? No	
FOLLOW-UP CONTACT REQUESTED? No		
SOURCE CLASS: A	[]NSPS []NESHAP	[x]PSD [x]TOXIC []MACT
Associated Complaint	Nos.:	

C-04WC-0180, C-04WC-0190, C-04WC-0186, C-04WC-0184, C-04WC-0183 C-04WC-0182, C-04WC-0181, C-04WC-0179

REMARKS:

This investigation was conducted in response to the nine citizen complaints received between 5/20 and 5/24/04. Complainants described very strong gas/petroleum-type odors from Marathon's refinery. Subsequent inquiries about these complaints were also made by Representative Tobocman's office and the Sierra Club. On the morning of 5/25/04, I spoke with complainant Jacqueline Smith who had registered two complaints. She informed me of the strong gas odor over the weekend and stated that it was still somewhat perceptible at her residence. She inquired into whether any ambient air monitoring data was available for the time period of her complaint, 5/21 to 5/24/04. Weather data and monitored concentrations were hand delivered by Jon Lamb of AQD early Weather data and monitored SO2 afternoon on 5/25/04. The nearest AQD monitor is the Southwest Detroit Station which is roughly 2 miles northeast of Marathon. There were no monitored SO2 exceedances during these complaints.

At 2:30 PM on 5/25/04, I canvassed the area downwind from Marathon. I did not detect any odors on South Ethel Street from 2:30 to 3:00 PM. I did detect a very faint, natural gas-type odor on Conway Street (see attached street map). This area is proximate to Marathon's Melvindale Tank Farm (see attached plant

STATUS CODES:	C=COMPLIANCE	NC=NONCOMPLIANCE	NO-NOT OPERATING	U=UNDETERMINED
NAME :			DALIPLICATE	SUPERVISOR:

ACTIVITY REPORT: COMPLAINT INVESTIGATION

FACILITY: MARATHON ASHLAND PETROLEUM LLC SRN: **A9831** LOCATION: 1300 S FORT STREET DISTRICT: WAYNE COUNTY WAYNE CO CITY: DETROIT COUNTY: CONTACT: JEFF BRUESTLE 07/02/2004 ACTIVITY DATE: 2.0 REPORT DATE: 07/06/2004 STAFF: GJK TRAVEL TIME: LEVEL OF INSPECTION: 2 FACILITY COMPLIANCE STATUS: U TIME ON ACTIVITY: 3.0 COMPLAINT NO: C-04WC-0219 COMPLAINT RESOLVED? No FOLLOW-UP CONTACT REQUESTED? No SOURCE CLASS: A []NSPS []NESHAP [x]PSD [x]TOXIC []MACT

REMARKS:

11:10PM Thursday 7/1/04; PEAS#458-04

Since the complainant seemed very credible; there appeared to be a real odor nuisance impact in this area and there is a history of this type of complaint in Melvindale, I decided that further investigation was warranted. It was very late at night, so I asked the complainant if they normally would be awake for another hour, she said yes. I asked if it was ok if I came to her home to verify the complaint. She said yes, they would be delighted to have somebody come out and experience what they are talking about. I informed her it would take me about 30-40 minutes to get to their house.

At 11:40PM, shortly after exiting I-94 at Oakwood before reaching Allen Road I detected the distinct and definite sulfur like odor that was objectionable. This odor covered several blocks saturating this neighborhood and was at the same level at the complaints home. I talked with both husband and wife; they were very pleased to see a quick response to their call at this time of the night. Although the odor was not detectable inside the house at this time it was distinct, definite and objectionable outside. These odors continued while I drove toward Marathon. I am surprised there weren't more complaints.

About midnight I drove to the Marathon refinery and observed a high opacity plume being emitted from the FCC unit stack. The sulfur odor was not detectable near the plant indicating the

STATUS CODES:	C=COMPLIANCE	NC=NONCOMPLIANCE	NO=NOT OPERATING	U=UNDETERMINED
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REPORT. COMPLAINT INVESTIGATION

A-WC-01588

ACTIVIT	I REPORT: COMPLAINT INV	ESTIGNION A-MC-01000
FACILITY: MARATHON ASHLAND PETROLEUM LLC		SRN: A9831
LOCATION: 1300 S FORT STREET CITY: DETROIT		DISTRICT: WAYNE COUNTY
		COUNTY: WAYNE CO
CONTACT: JEFF BRUESTLE		ACTIVITY DATE: 08/11/2004
REPORT DATE: 08/13/2004	STAFF: JIA	TRAVEL TIME: 30 MIN
LEVEL OF INSPECTION: 1	FACILITY COMPLIANCE STATUS: C	TIME ON ACTIVITY: 45 MIN
COMPLAINT NO: C-04WC-0273	COMPLAINT RESOLVED? No	
FOLLOW-UP CONTACT REQUESTED? No		
SOURCE CLASS:	[]NSPS []NESHAP [x	PSD [x]TOXIC []MACT
REMARKS:		
complainant's neighborhood at around 11:50. The winds were variable during our investigation so there was not a steady wind. The complainant lives east of Marathon. We drove towards the intersection of Fort & Schaeffer where the complainant said she experienced odors, but we could not detect any odors. We stopped by the complainant's house and spoke to her son who got us in touch with the complainant. I explained my findings and told her that I could not detect any odors. I dropped off a card with her son and told her to call if she experiences odor in the future. We left and drove around the perimeter of Marathon's facility to try to detect any odors but could not detect any odors. We left the area at 12:25.		
STATUS CODES: C=COMPLIANCE	NC=NONCOMPLIANCE NO=NOT OPE	ERATING U=UNDETERMINED
NAME :	DATE:	SUPERVISOR:

DUPLICATE DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION

ACTIVITY REPORT: SCHEDULED INVESTIGATION

A-WC-01651

FACILITY: MARATHON ASHLAND PETROLEUM LLC LOCATION: 1300 S FORT STREET CITY: DETROIT CONTACT: JEFF BRUESTLE, DAVID LININGTON		SRN: A9831		
		DISTRICT: WAYNE COUNTY COUNTY: WAYNE CO		
				ACTIVITY DATE:
		REPORT DATE: 09/22/2004	STAFF: LV	TRAVEL TIME:
LEVEL OF INSPECTION: 2	FACILITY COMPLIANCE STATUS: C	TIME ON ACTIVITY:	5.0 HRS	
SOURCE CLASS: A	[]NSPS []NESHAP	[x] PSD [x] TO	XIC []MACT	

REMARKS:

MARATHON ASHLAND PETROLEUM REFINERY INSPECTION, September 16, 2004

A meeting, compliance review, and plant tour were made at the Marathon Ashland Petroleum's Detroit refinery on the above date. Participants were as follows:

State of Michigan:

Gerald Avery, Field Supervisor

Wilhemina McLemore, Asst. Dist Sprvsr

Lee Varner, Sr. Env. Engineer

Marathon Ashland Petroleum:

David Linington, Manager, EHS Jeff Bruestle, Sr. Env. Engineer Ian Ladomer, HES Professional

The meeting was first on the agenda. Gerald Avery was introduced to MAP personnel who offered to start with specific questions from him. Mr. Avery explained that he had attended an enforcement conference at which many specifics regarding petroleum refineries were discussed, including acid gas flaring and petroleum coke product sales. Primarily, Mr. Avery had questions about petroleum coke, what happens to that from the Detroit refinery? The Detroit refinery does not produce pet(roleum) coke; its coking unit was shutdown and dismantled. David Linington explained that the Detroit refinery produces asphalt from its heavy oil fractions; materials that would be made into pet coke are made into asphalt instead. The refinery ships asphalt by truck, rail and river barge. A one time sale of petroleum coke, which had been stored in the refinery since the 1970s, did occur in 2004 in order to empty and demolish a storage facility.

STATUS CODES:	C=COMPLIANCE	NC=NONCOMPLIANCE	NO-NOT OPERATING	U=UNDETERMINED
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NAME :		Maria and the second	DATE:	SUPERVISOR:

A-WC-01651

FACILITY: MARATHON ASHLAND PETROLEUM LLC

SRN: **A9831**

REMARKS:

refinery process overviews and basic refinery information. The brochure contained a material block flow diagram and a site map or plot plan.

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DUPLICATEDEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION ACTIVITY REPORT. CONTINUE OF ENVIRONMENTAL QUALITY



ACTIVITY REPORT: COMPLAINT INVESTIGATION

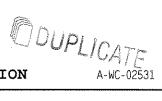
A-WC-01868

LOCATION: 1300 S FORT STREET		SRN: A	SRN: A9831	
		DISTRIC	T: WAYNE COUNTY	
		COUNTY:	COUNTY: WAYNE CO	
CONTACT: JEFF BRUESTLE		ACTIVIT	Y DATE: / /	
REPORT DATE: 01/28/2005	STAFF:	TRAVEL	TIME:	
LEVEL OF INSPECTION:	FACILITY COMPLIANCE ST	TATUS: TIME ON	ACTIVITY;	
COMPLAINT NO: C-05WC-0116	COMPLAINT RESOLVED? N	io .		
FOLLOW-UP CONTACT REQUESTED? No				
SOURCE CLASS:	[]NSPS []N	ESHAP [x] PSD	[x]TOXIC []MACT	
	DUPLICA			
STATUS CODES: C=COMPLIANCE	NC=NONCOMPLIANCE	NO=NOT OPERATING	U=UNDETERMINED	
NAME :		DATE:	SUPERVISOR:	

DEPARTMENT OF ENVIRONMENTAL QUALITY DUPLICATE AIR QUALITY DIVISION ACTIVITY REPORT: SELF-INITIATED INVESTIGATION A-WC-01934

FACILITY: MARATHON ASHLAND PETROLEUM LLC		SRN: A9831	
LOCATION: 1300 S FORT STREET	DISTRICT: WAYNE COUNTY		
CITY: DETROIT		COUNTY: WAYNE CO	
CONTACT: JEFF BRUESTLE		ACTIVITY DATE: / /	
REPORT DATE: 03/14/2005	STAFF:	TRAVEL TIME:	
LEVEL OF INSPECTION:	FACILITY COMPLIANCE STATUS:	TIME ON ACTIVITY:	
SOURCE CLASS:	[]NSPS []NESHAP [x]PSD [x]TOXIC []MACT	
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STATUS CODES: C=COMPLIANCE	NC=NONCOMPLIANCE NO=NOT OPE	RATING U=UNDETERMINED	
NAME :	DATE :	SUPERVISOR:	

DUPLICAT DEPARTMENT OF ENVIRONMENTAL QUALITY AIR QUALITY DIVISION



ACTIVITY REPORT: SELF-INITIATED INVESTIGATION

FACILITY: MARATHON ASHLAND PETROLEUM LLC		SRN: A9831
LOCATION: 1300 S FORT STREET		DISTRICT: WAYNE COUNTY
CITY: DETROIT		COUNTY: WAYNE CO
CONTACT: JEFF BRUESTLE		ACTIVITY DATE: / /
REPORT DATE: 10/10/2005	STAFF:	TRAVEL TIME:
LEVEL OF INSPECTION:	FACILITY COMPLIANCE STATUS:	TIME ON ACTIVITY:
SOURCE CLASS:	[]NSPS []NESHAP [x]PSD [x]TOXIC []MACT
	Communication of the Communica	
STATUS CODES: C=COMPLIANCE	NC=NONCOMPLIANCE NO=NOT OPE	RATING U-UNDETERMINED
NAME :	DATE:	SUPERVISOR:

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ACTIVITY REPORT: SCHEDULED INVESTIGATION

A-WC-02534

FACILITY: MARATHON ASHLAND PETROLEUM LLC	
LOCATION: 1300 S FORT STREET	
CITY: DETROIT	
CONTACT: JEFF BRUESTLE	
STAFF: LV	TRAVEL TIME: 1HR
FACILITY COMPLIANCE STATUS: C	TIME ON ACTIVITY: 8 HR S
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-WC-001901 FOR DETAILS	
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NC=NONCOMPLIANCE NO=NOT OPE	RATING U=UNDETERMINED
DATE;	SUPERVISOR:
	STAFF: LV FACILITY COMPLIANCE STATUS: C [] NSPS [] NESHAP [x -WC-001901 FOR DETAILS DUPLICATE NC=NONCOMPLIANCE NO=NOT OPE